# W. R. BERKLEY CORPORATION PRIVACY NOTICE (GLBA)

W. R. Berkley Corporation ("Berkley") and each insurance company member of its group of companies, understands our customers' concern about the privacy of information we collect. We are dedicated to protecting the confidentiality and security of nonpublic personal information we collect about our customers in accordance with applicable law. This notice ("Notice") refers to the Berkley and its member insurance companies by using the terms "us," "we," or "our."

# What This Notice Covers:

This Notice applies with respect to the nonpublic personal information ("Information") that we collect about individuals who seek, apply for, or obtain our financial products and services for personal, family, or household purposes, as well as former customers who previously obtained our financial products and services for personal, family, or household purposes. This Notice describes, among other things, the Information that we collect about individuals, how we use such Information, and how we may disclose such Information to nonaffiliated and affiliated third parties.

Depending on your interactions with us or your state of residence, we may have other privacy policies that apply with respect to our interactions and handling of Information about you. More information about those polices are found on the Berkley website (<u>www.berkley.com</u>) by clicking on the "<u>Privacy</u>" link at the bottom of the website home page.

# The Information We Collect:

The Information that we may collect about you depend on the product or service you have with us, and may include contact or identity information (e.g., name, address and Social Security number), data from applications or other forms (e.g., asset or salary information), information about your account or transactions (e.g., account balance and payment history), credit information (e.g. reports/history), demographic data (e.g., marital status and age), device data (e.g., IP address or device type), online/mobile activity (e.g., login data or web pages viewed), marketing and communications data (e.g., your marketing and communication preferences) and survey and research data (e.g., your responses to survey questions)].

# Why We Collect and How We Use Information:

We collect and use Information for our business purposes with respect to our insurance products and services. For example, we may collect Information about you to evaluate your request for insurance, evaluate your insurance claims, administer, maintain, or review your insurance policy, and process your insurance transactions. We also collect and use Information to carry our business purposes, such as to verify your identity, to detect and prevent fraud, to protect against security risks, for advertising and marketing purposes, to conduct analytics and research, to improve and develop products and services, and to carry out legal purposes.

Your insurance agent or broker also collects Information and may use it to help with your overall insurance program or to market additional products and services to you. Please refer to the privacy policies of these third parties for information about their privacy practices.

# How We Collect Information:

We collect Information from you or your insurance agent or broker or your authorized representative. We obtain Information from other members of the Berkley group of companies ("Affiliates"). In addition, we may obtain Information from other third parties, such as (i) consumer reporting agencies, (ii) other institutions or service providers, (iii) employers, (iv) other insurers, or (v) your family members.

#### Information We Disclose:

We may disclose any Information we collect in order to conduct our business to the extent permitted or required by applicable law. This disclosure may include any of the types of Information described above, such as Information we obtain on applications or form, Information about your transactions with us and our Affiliates, and Information from third parties.

#### To Whom We Disclose Information:

To the extent permitted or required by applicable law, we may disclose Information about you to nonaffiliated third parties, such as (i) your insurance agent or broker, (ii) independent claims adjusters, (iii) insurance support organizations, (iv) processing companies, (v) actuarial organizations, (vi) our service providers, (vii) law firms, (viii) other insurance companies involved in an insurance transaction [or claim] with you, (ix) law enforcement, regulatory, or governmental agencies, (x) courts or other parties pursuant to a subpoena or court order, and (xi) consumer reporting agencies.

We may disclose Information to our Affiliates to the extent permitted by law, including to process insurance transactions and so that they may offer you products and services from the Berkley group of companies or to conduct research and analytics.

# How We Protect Information:

To protect Information about you from unauthorized access and use, we use security measures that we believe are designed to comply with law. We maintain physical, electronic, and procedural safeguards that are designed to protect Information, including, for example, computer safeguards and secured files and buildings.

#### **Correction and Access to Information:**

Upon our receipt of your written request to us at <u>privacy@wrberkley.com</u> we will generally make Information available for your review. If you believe the Information we have about you is incorrect or inaccurate, you may request that we make any necessary corrections, additions or deletions. If we agree with your belief, we will correct our records if required by applicable law. If we do not agree, you may submit to us a short statement of dispute, which we will include in any future disclosure by us of such Information if required by applicable law.

#### For More Information:

For additional information regarding our privacy practices, please contact us at privacy@wrberkley.com.

Dated: March 19, 2024