

Investor Day 2022

Cash App

→ Brian Grassadonia



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Forward Looking Statements

DURING THE COURSE OF THIS INVESTOR DAY, THE EXECUTIVE TEAM OF BLOCK, INC. (THE "COMPANY", "WE", OR "OUR") WILL MAKE FORWARD-LOOKING STATEMENTS WITHIN THE MEANING OF SECTION 27A OF THE SECURITIES ACT OF 1933, AS AMENDED, AND SECTION 21E OF THE SECURITIES EXCHANGE ACT OF 1934, AS AMENDED, REGARDING, AMONG OTHER THINGS, OUR PRODUCTS, STRATEGIES, AND MARKET OPPORTUNITIES. ALL STATEMENTS OTHER THAN STATEMENTS OF HISTORICAL FACT COULD BE DEEMED FORWARD-LOOKING, INCLUDING, BUT NOT LIMITED TO, STATEMENTS REGARDING OUR FUTURE PERFORMANCE AND OUR MARKET OPPORTUNITY. THESE FORWARD-LOOKING STATEMENTS ARE SUBJECT TO A NUMBER OF KNOWN AND UNKNOWN RISKS, UNCERTAINTIES, ASSUMPTIONS, AND OTHER FACTORS THAT MAY CAUSE ACTUAL RESULTS, PERFORMANCE, OR ACHIEVEMENTS TO DIFFER MATERIALLY FROM RESULTS EXPRESSED OR IMPLIED DURING THIS INVESTOR DAY. INVESTORS ARE CAUTIONED NOT TO PLACE UNDUE RELIANCE ON THESE STATEMENTS. AMONG THE FACTORS THAT COULD CAUSE ACTUAL RESULTS TO DIFFER MATERIALLY FROM THOSE INDICATED IN THE FORWARD-LOOKING STATEMENTS ARE RISKS AND UNCERTAINTIES DESCRIBED FROM TIME TO TIME IN THE COMPANY'S FILINGS WITH THE SECURITIES AND EXCHANGE COMMISSION. ALL FORWARD-LOOKING STATEMENTS ARE BASED ON INFORMATION AND ESTIMATES AVAILABLE TO THE COMPANY AT THE TIME OF THIS INVESTOR DAY AND ARE NOT GUARANTEES OF FUTURE PERFORMANCE. EXCEPT AS REQUIRED BY LAW, WE ASSUME NO OBLIGATION TO UPDATE ANY OF THESE FORWARD-LOOKING STATEMENTS. SOME CASH APP PROFILES ARE BASED ON FICTITIOUS PERSONS, AND ARE USED SOLELY FOR DEMONSTRATIVE PURPOSES. NO ASSOCIATION WITH ANY REAL PERSONS IS INTENDED OR SHOULD BE INFERRED. SCREENS MAY BE APPROXIMATIONS AS THEY ARE ALSO PROVIDED FOR DEMONSTRATION PURPOSES.

INDUSTRY INFORMATION

INFORMATION, INCLUDING FORECASTS AND ESTIMATES REGARDING MARKET AND INDUSTRY STATISTICS CONTAINED IN THIS PRESENTATION, IS BASED ON INFORMATION AVAILABLE TO US THAT WE BELIEVE IS RELIABLE; HOWEVER, THERE CAN BE NO ASSURANCE THAT THIS INFORMATION WILL PROVE ACCURATE IN WHOLE OR IN PART. IT IS GENERALLY BASED ON PUBLICATIONS THAT ARE NOT PRODUCED FOR PURPOSES OF ECONOMIC ANALYSIS.

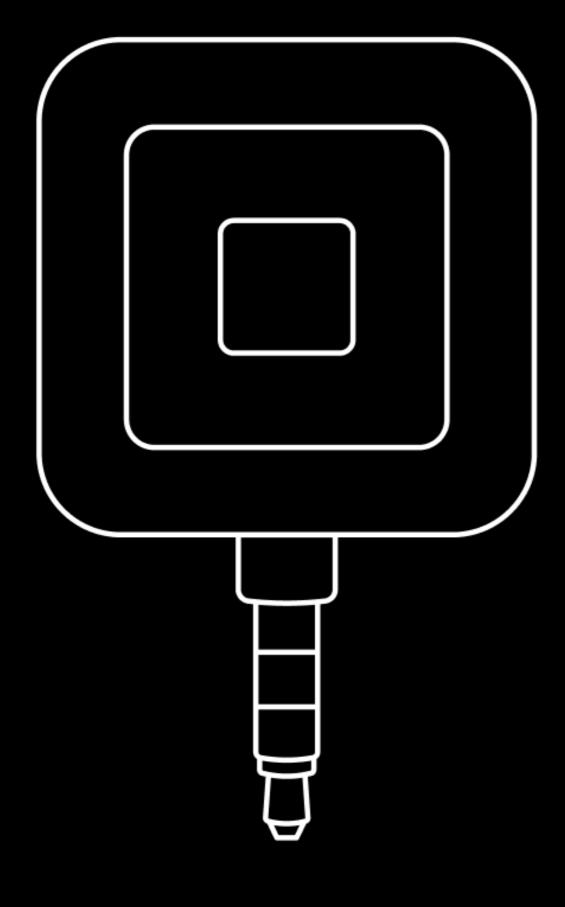
NON-GAAP FINANCIAL MEASURES

TO SUPPLEMENT OUR FINANCIAL INFORMATION PRESENTED IN ACCORDANCE WITH GENERALLY ACCEPTED ACCOUNTING PRINCIPLES IN THE UNITED STATES ("GAAP"), WE CONSIDER CERTAIN NON-GAAP FINANCIAL MEASURES. THESE NON-GAAP MEASURES ARE IN ADDITION TO, NOT A SUBSTITUTE FOR OR SUPERIOR TO, MEASURES OF FINANCIAL PERFORMANCE IN ACCORDANCE WITH GAAP. THE NON-GAAP MEASURES USED BY THE COMPANY MAY DIFFER FROM THE NON-GAAP MEASURES USED BY OTHER COMPANIES. RECONCILIATIONS BETWEEN THESE NON-GAAP MEASURES AND THE RELATED GAAP MEASURES ARE INCLUDED IN THE APPENDIX TO THIS PRESENTATION.



S VIRAL DISTRIBUTION MODEL ECOSYSTEM AND MONETIZATION INFLOWS FRAMEWORK DEVELOPMENT PILLARS

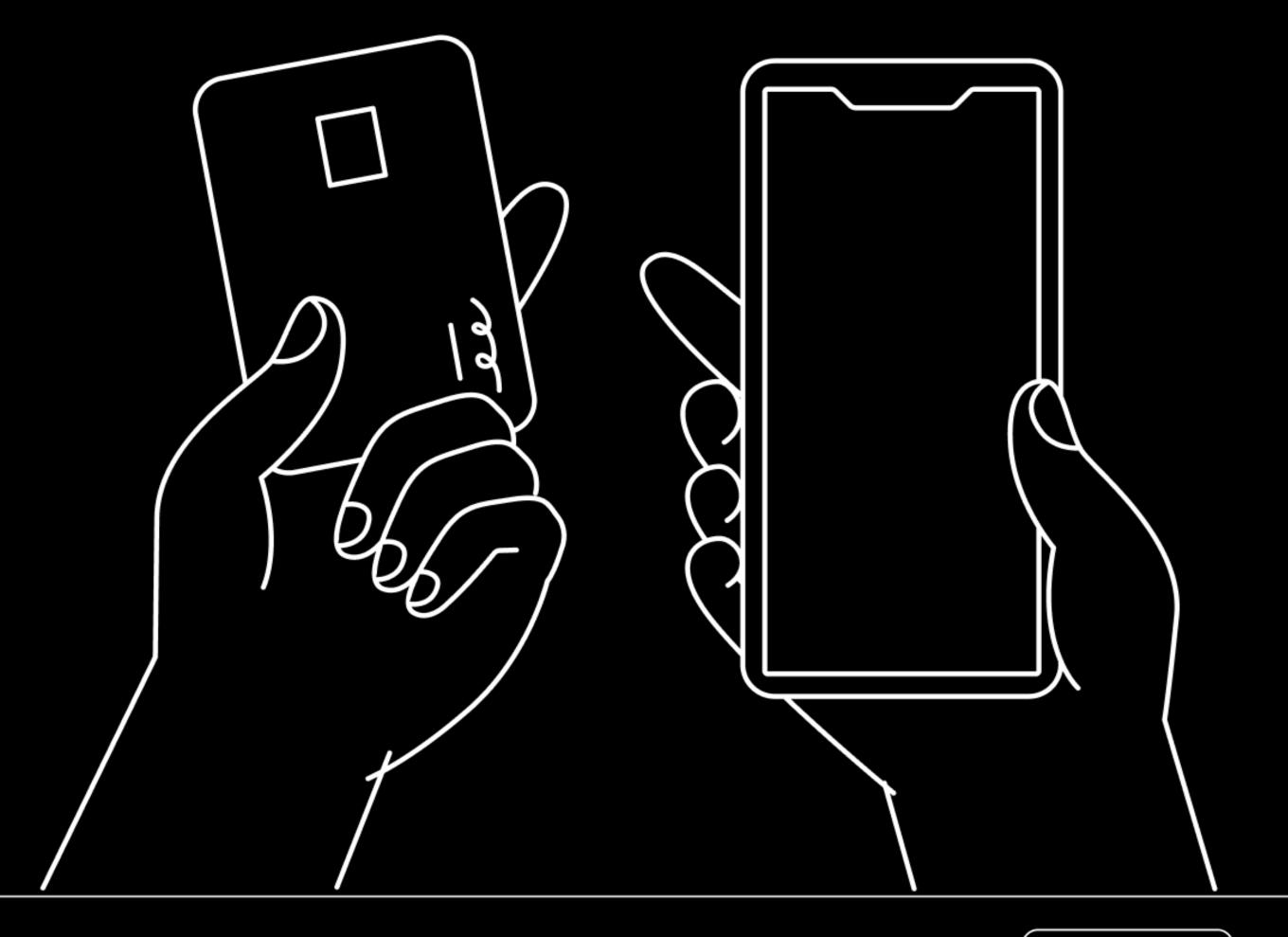




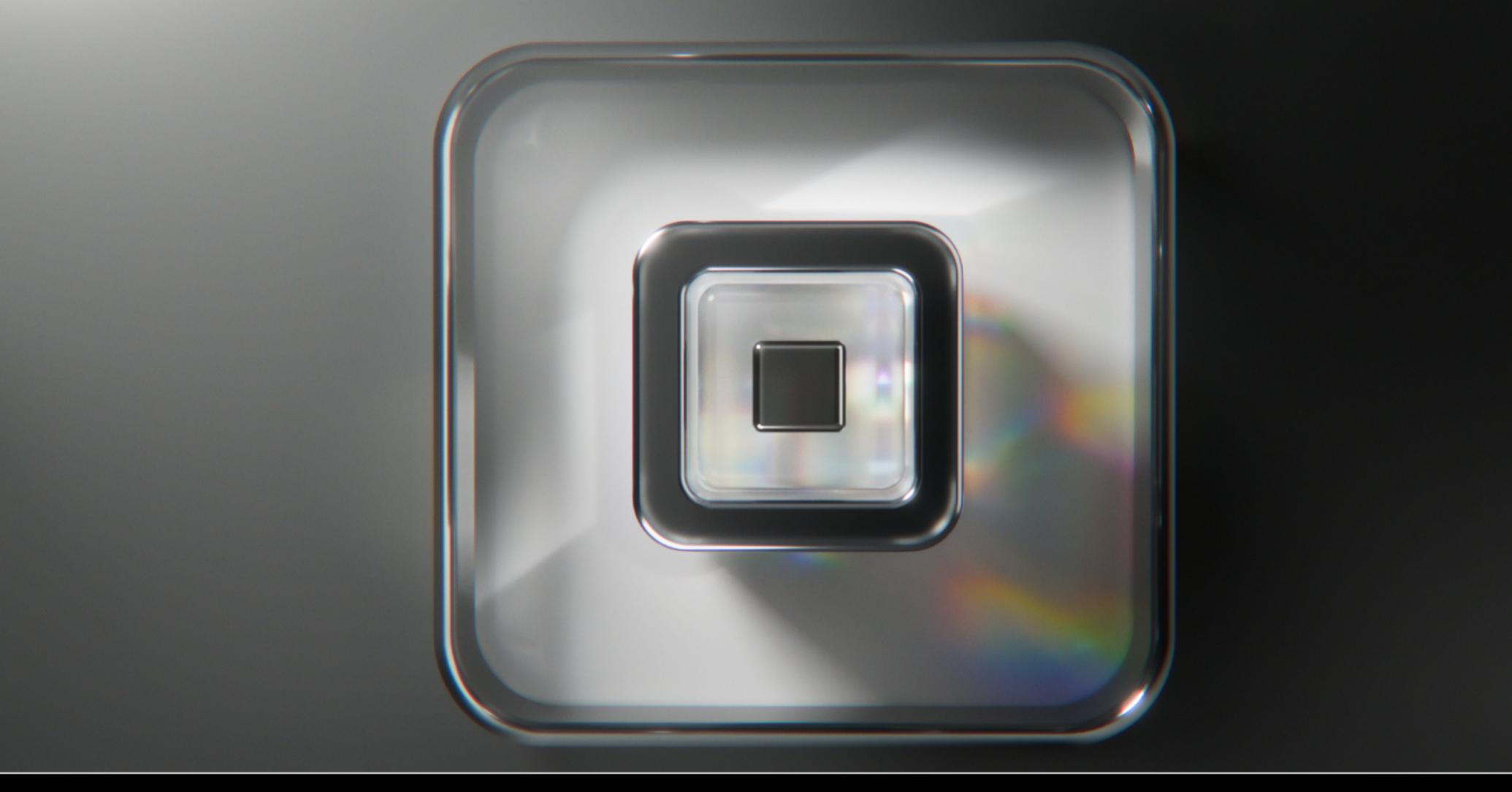
CARD READER WAS SQUARE'S FIRST FLAGSHIP PRODUCT



WE WANTED TO
LET ANYONE SEND
MONEY USING THE
TOOLS ALREADY
IN THEIR POCKET



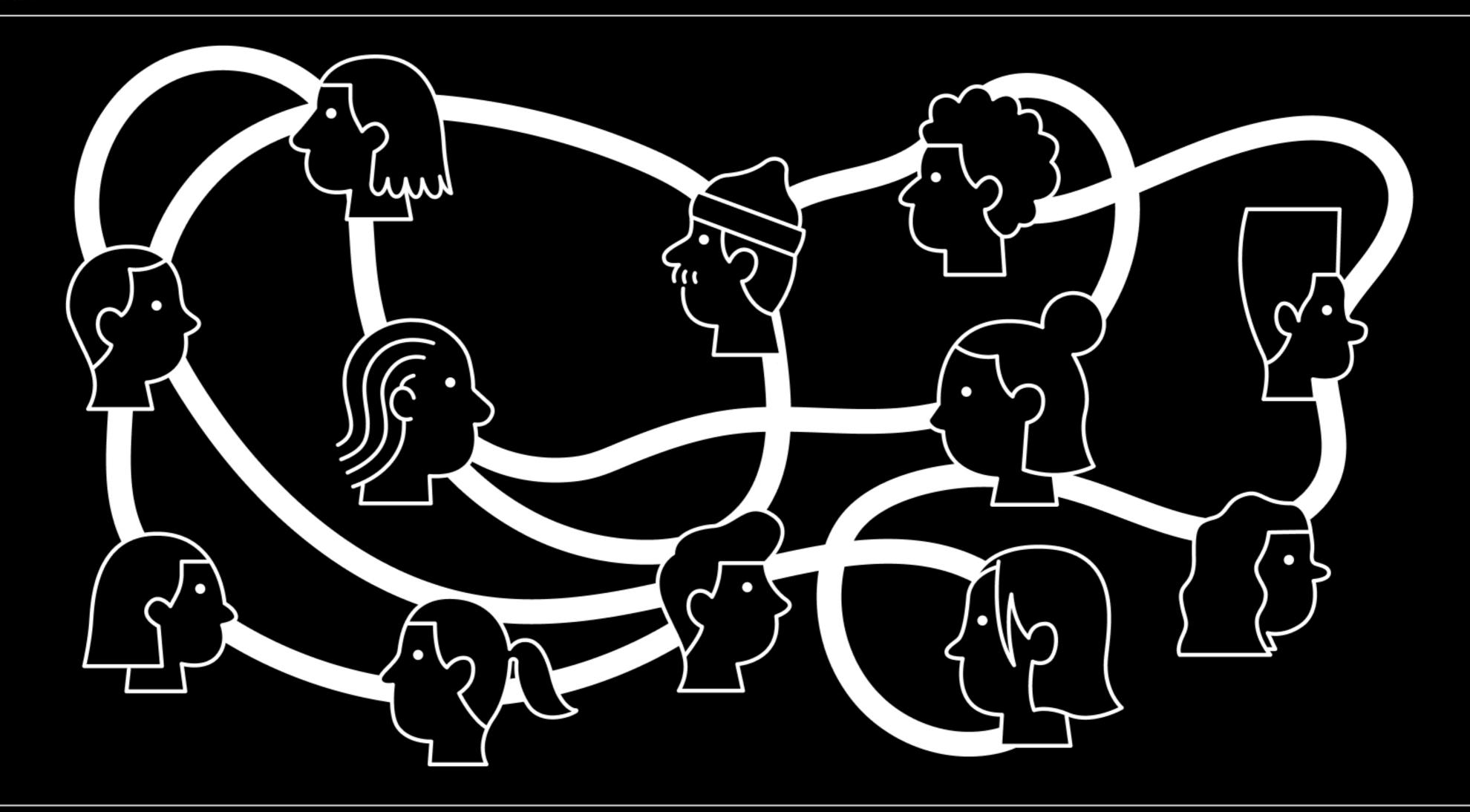






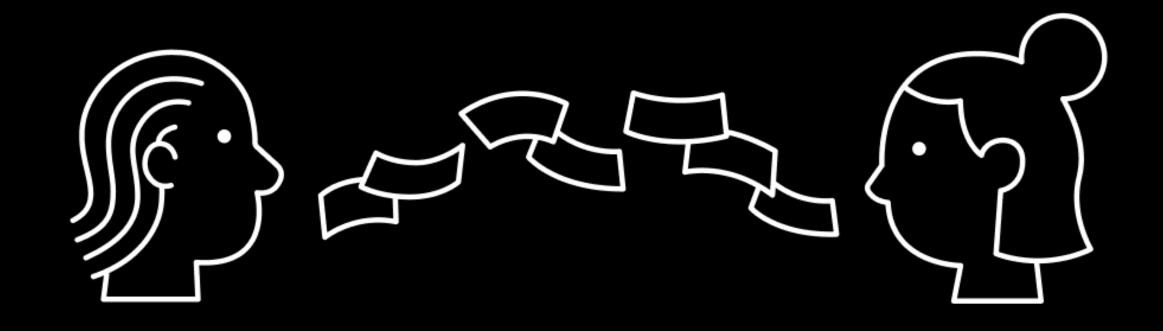








7



WE STARTED WITH PEER-TO-PEER PAYMENTS



8







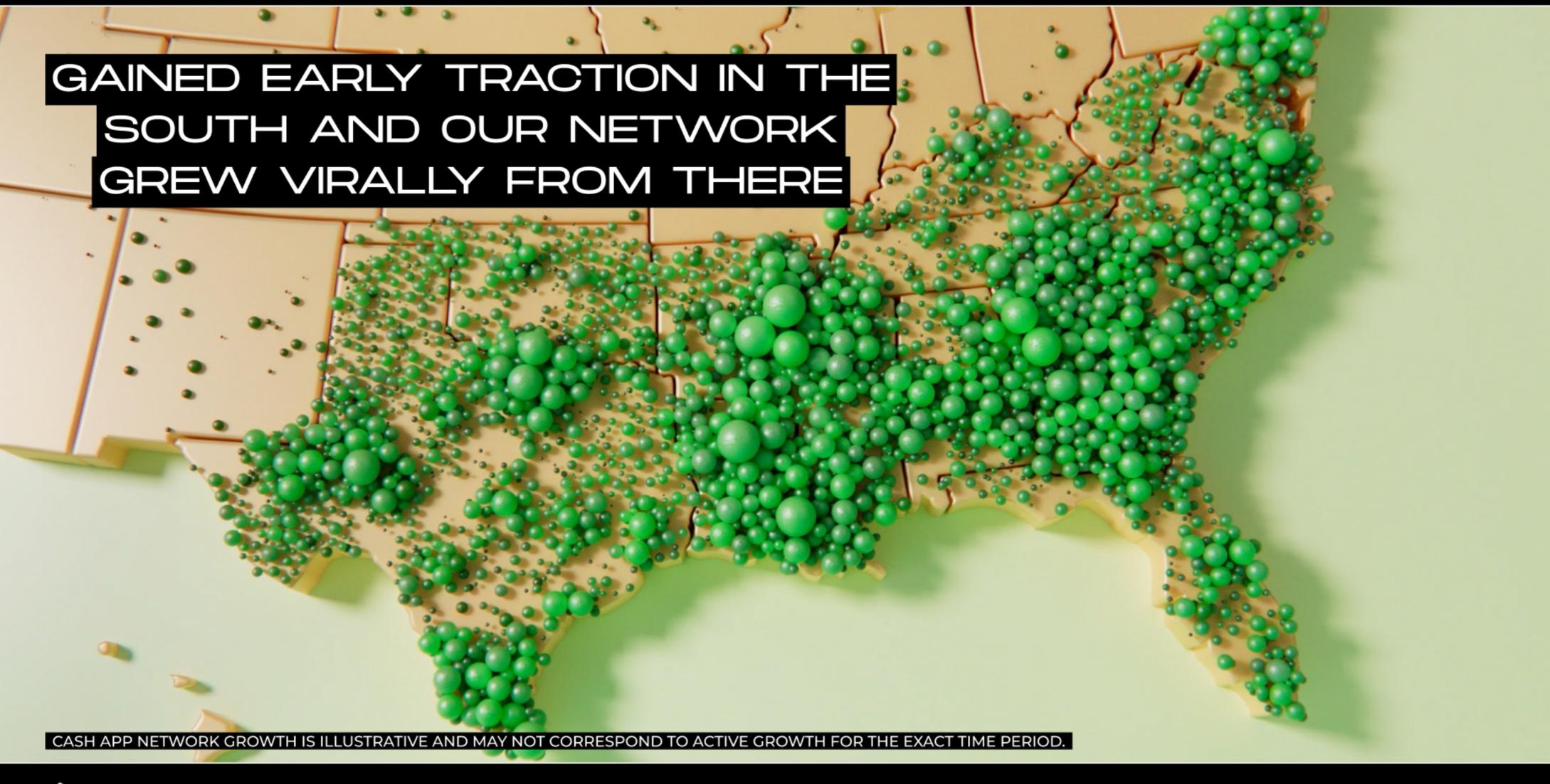






REDEFINE THE WORLD'S RELATIONSHIP WITH MONEY BY MAKING IT MORE RELATABLE, INSTANTLY AVAILABLE AND UNIVERSALLY ACCESSIBLE







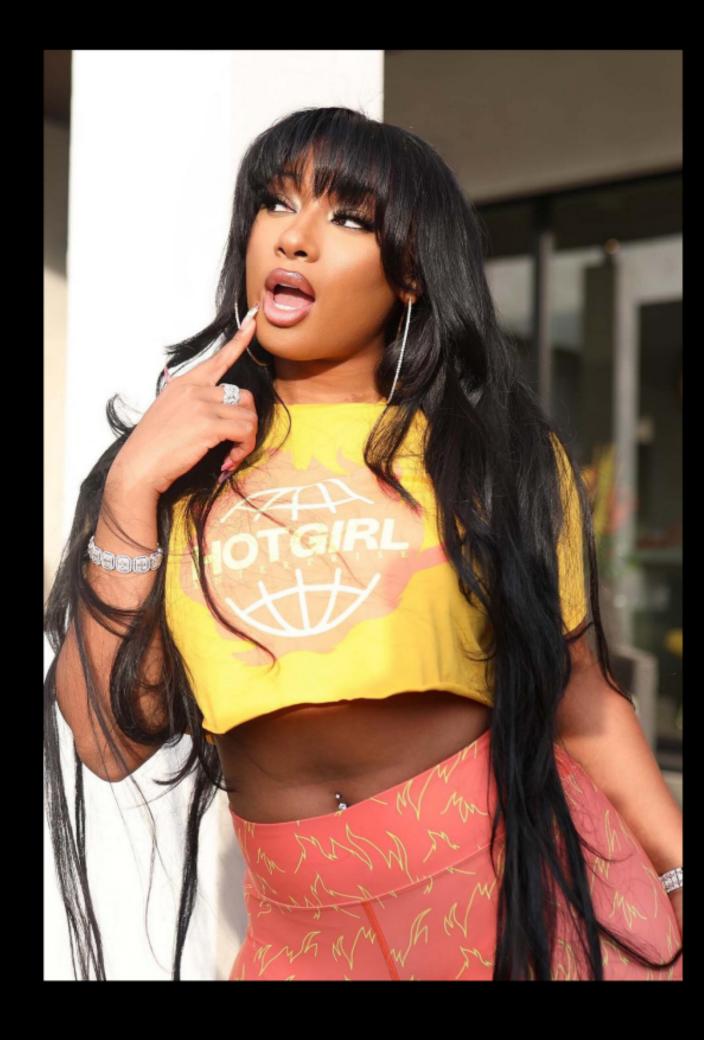


BROKERAGE SERVICES PROVIDED BY CASH APP INVESTING LLC, MEMBER FINRA/SIPC, SUBSIDIARY OF BLOCK, INC. BITCOIN SERVICES PROVIDED BY CASH APP.



















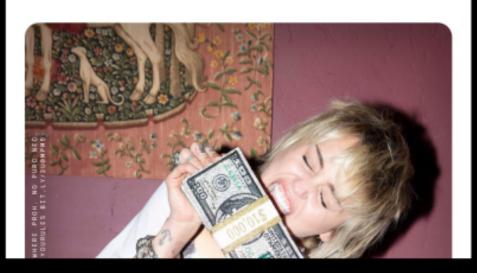




Hey guys! 2020 has been hard and many are worried about paying rent or putting food on their table- I want to spread the love by sending \$500 to 1000 people. Send me your \$cashtag



Nothing is more important than investing in yourself. I want to spread ownership to as many people as I can, so I'm teaming up with @CashApp to give out \$1 MILLION in stocks. Share your \$Cashtag & favorite company name for your chance to own // #INVESTINYOU #partner #15YearsofMiley

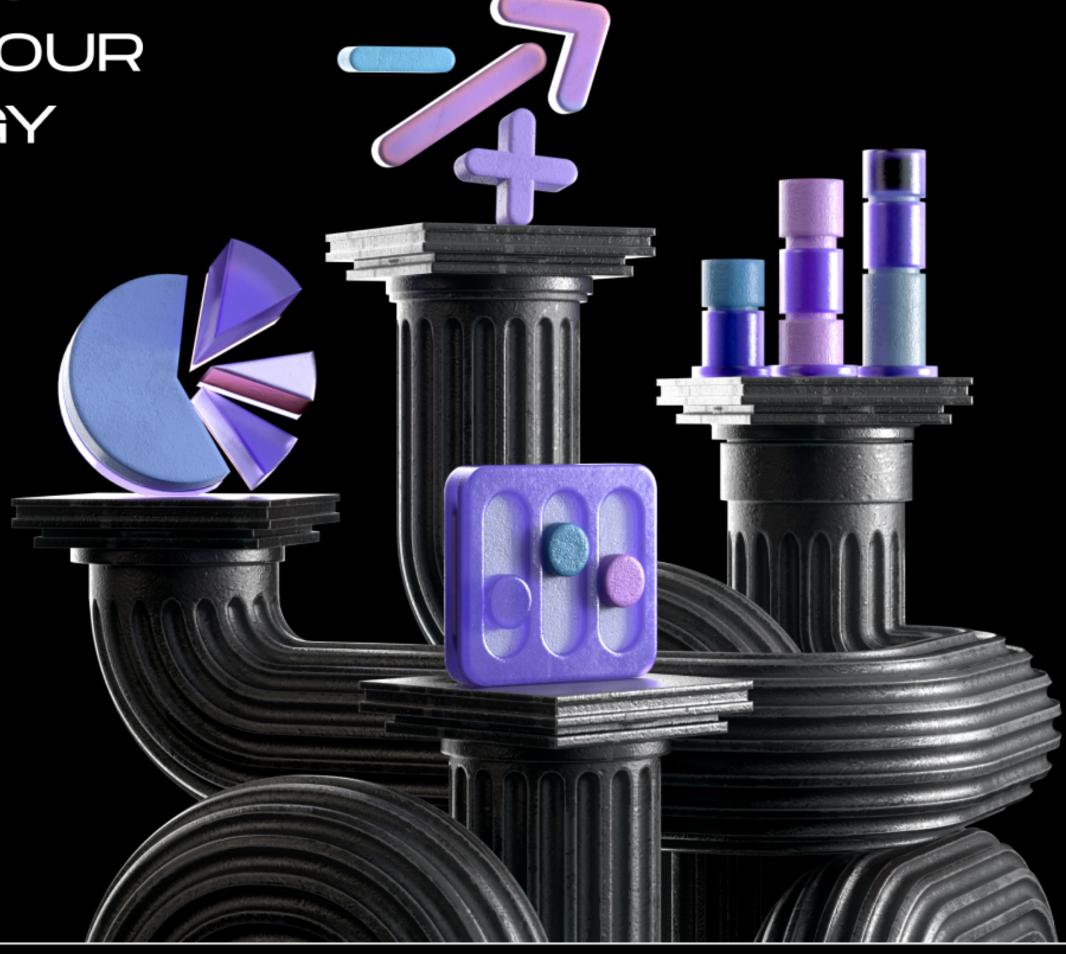








PERFORMANCE MARKETING
ENHANCES THE REST OF OUR
GO-TO-MARKET STRATEGY







CASH APP ANNUAL ACTIVES REPRESENTS THE LAST TWELVE MONTHS AS OF MARCH 31, 2022. FOR THE DEFINITION OF A CASH APP ACTIVE, PLEASE SEE SLIDE 79.







#1 FINANCE
APP IN THE
APP STORE
FOR 5 YEARS



SOURCE: SENSOR TOWER. REPRESENTS A UNIFIED VIEW ACROSS THE APPLE APP STORE AND GOOGLE PLAY.



#8 MOST
DOWNLOADED
APP IN THE
US IN 2021

















SOURCE: SENSOR TOWER, REPRESENTS A UNIFIED VIEW ACROSS THE APPLE APP STORE AND GOOGLE PLAY.

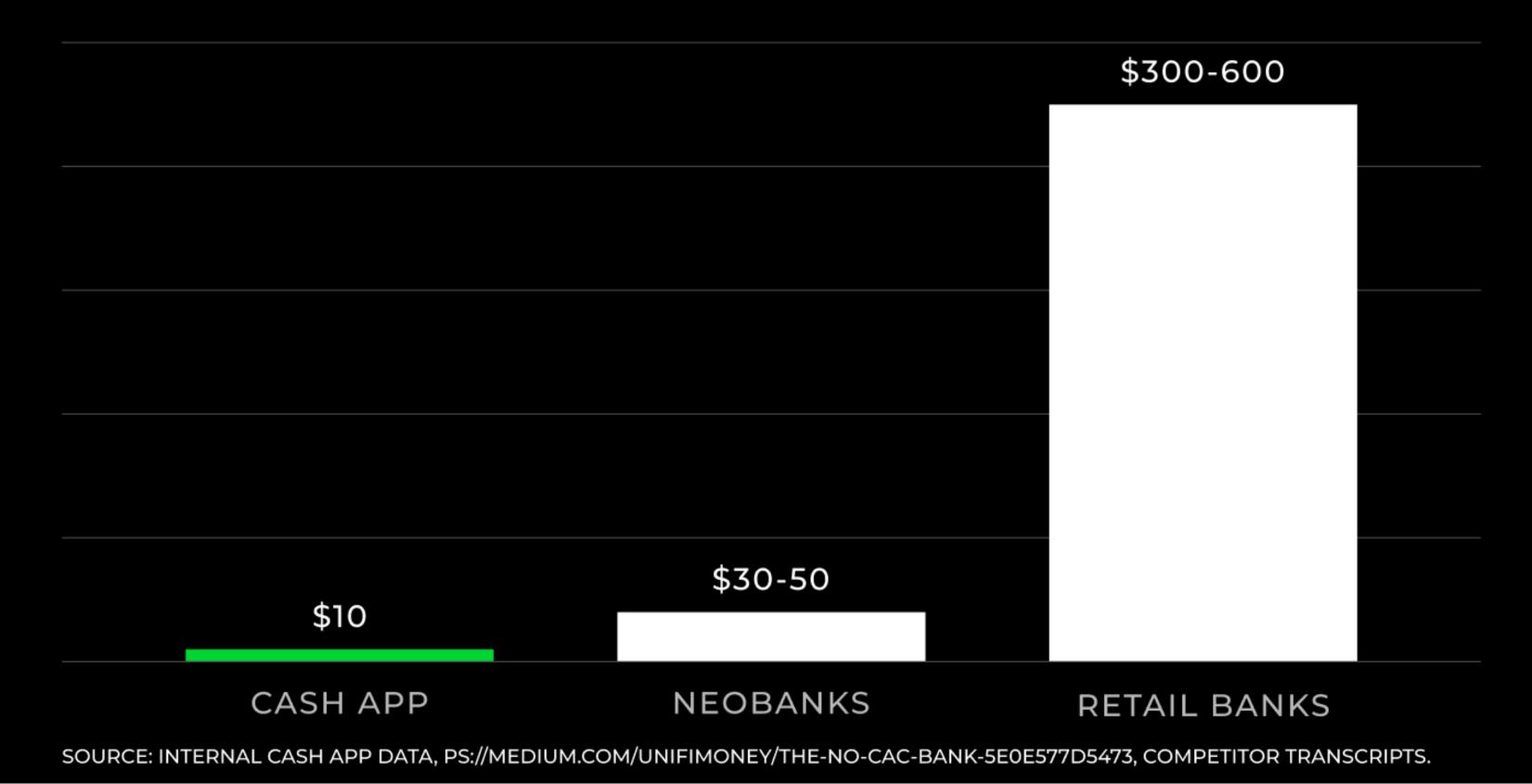




COST OF A NET NEW MONTHLY TRANSACTING ACTIVE FOR 2021, ON AVERAGE. FOR MORE INFORMATION ON ACQUISITION COST, PLEASE REFER TO SLIDE 79.



Cash App's Acquisition Cost vs. Industry





25

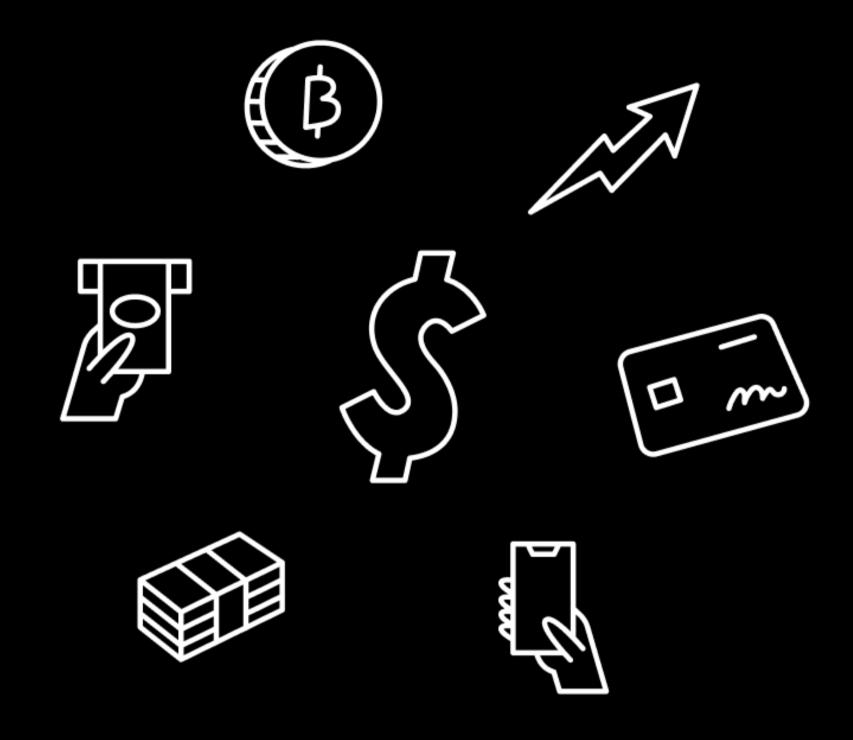


RETURN ON INVESTMENT, OR PAYBACK, IS CALCULATED BY TAKING A GIVEN CASH APP MONTHLY COHORT'S CUMULATIVE GROSS PROFIT NET OF PEER-TO-PEER EXPENSES, AND DIVIDING BY ACQUISITION MARKETING SPEND FOR THE MONTH WHEN THE GIVEN COHORT WAS ONBOARDED. CASH APP HAS SEEN A HISTORICAL RETURN OF INVESTMENT OF GREATER THAN 6X OVER A THREE YEAR TIME PERIOD FOR PRE-2021 COHORTS. FOR DEFINITIONS OF CUMULATIVE GROSS PROFIT NET OF PEER-TO-PEER EXPENSES AND ACQUISITION MARKETING SPEND, PLEASE REFER TO SLIDE 79.



VIRAL DISTRIBUTION MODEL \$ ECOSYSTEM AND MONETIZATION INFLOWS FRAMEWORK DEVELOPMENT PILLARS



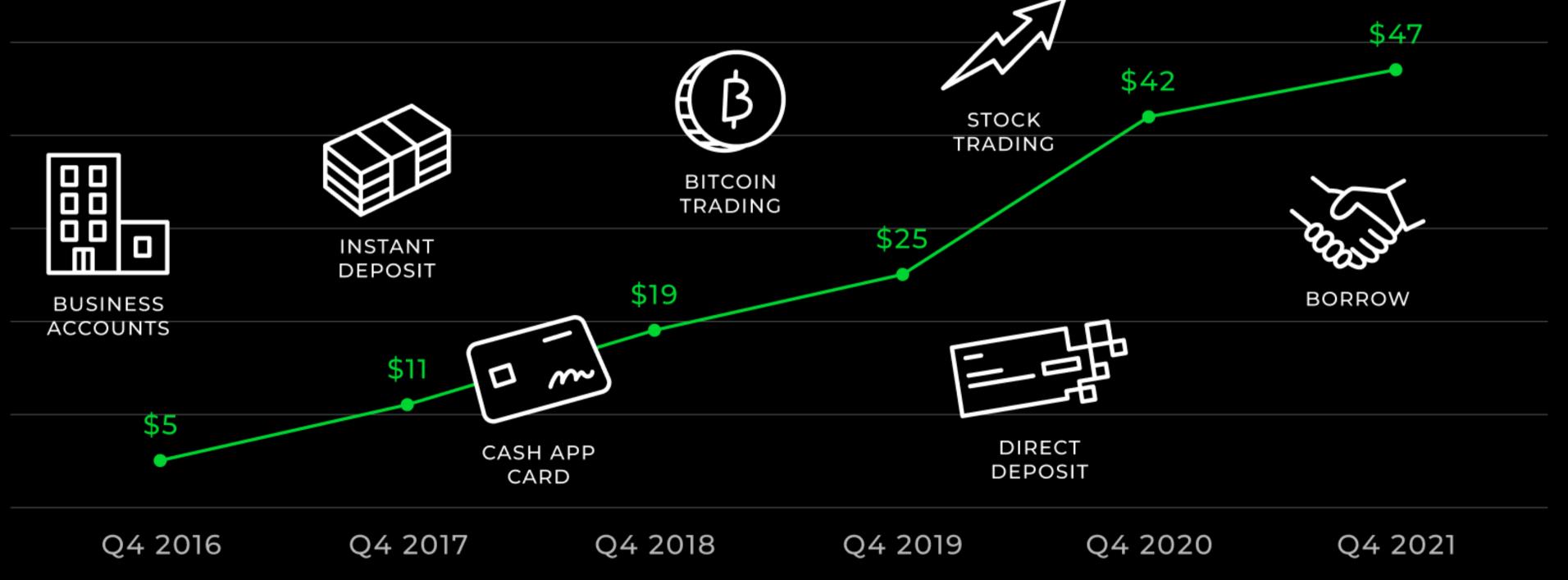


OUR STRONG MONETIZATION IS CREDITED TO OUR ECOSYSTEM STRATEGY

BROKERAGE SERVICES PROVIDED BY CASH APP INVESTING LLC, MEMBER FINRA/SIPC, SUBSIDIARY OF BLOCK, INC. BITCOIN SERVICES PROVIDED BY CASH APP.



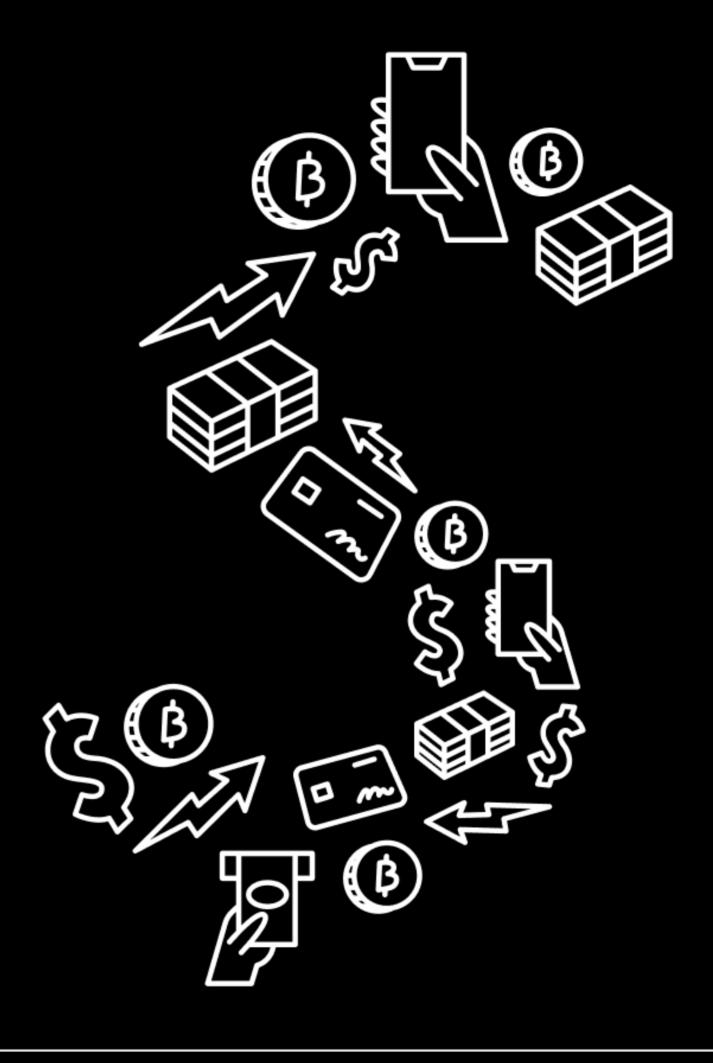
Product Launches Have Been A Driver To Increase Gross Profit Per Active



REPRESENTS GROSS PROFIT PER MONTHLY TRANSACTING ACTIVE FOR Q4 2016 THROUGH Q4 2021, ONLY INCLUDING THE FOURTH QUARTER FIGURES. GROSS PROFIT PER MONTHLY TRANSACTING ACTIVE IS CALCULATED BASED ON CASH APP ANNUALIZED GROSS PROFIT DURING A GIVEN QUARTER DIVIDED BY MONTHLY TRANSACTING ACTIVES FOR THE LAST MONTH OF THE QUARTER.



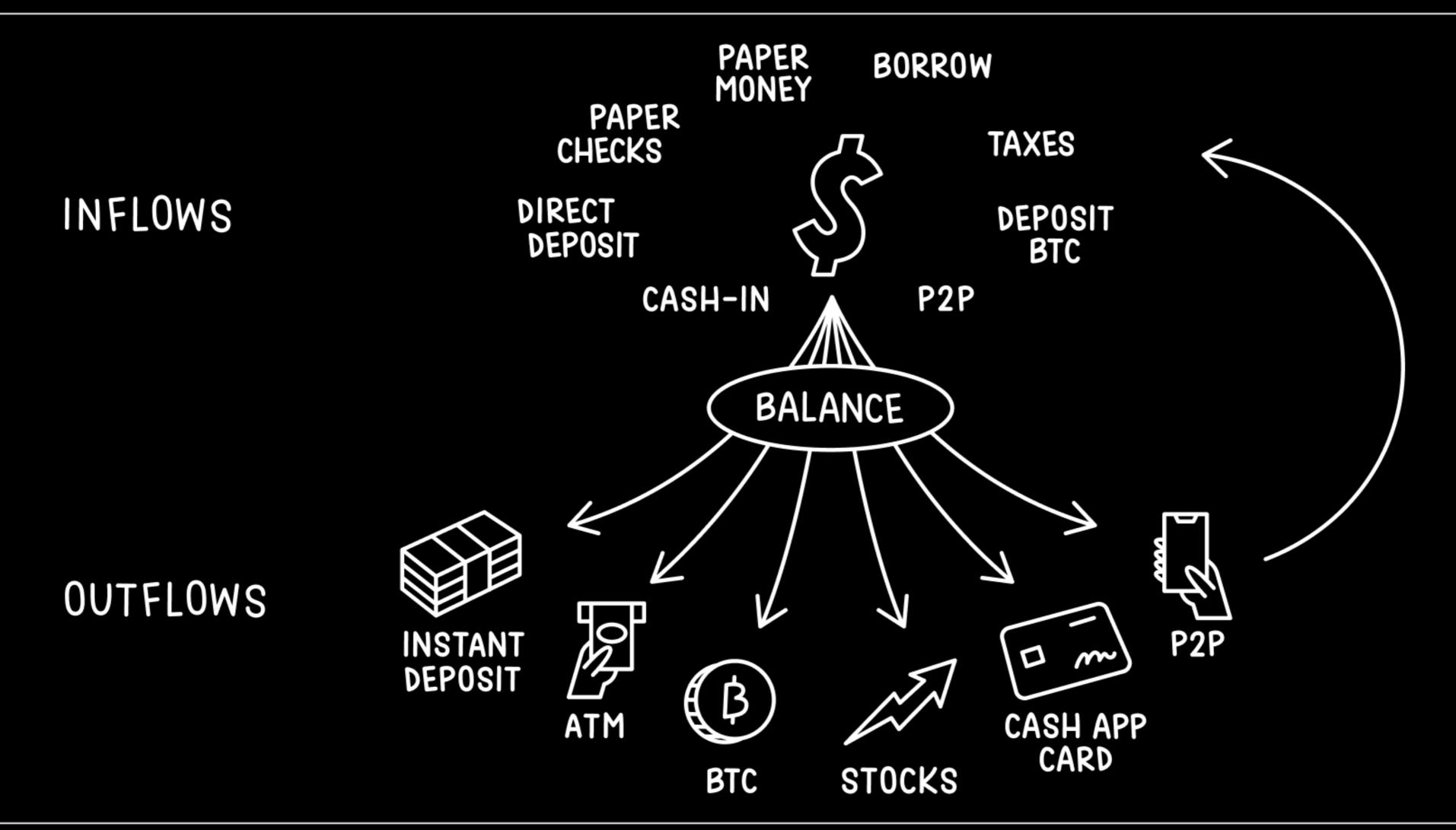
OUR SERVICES WORK TOGETHER COHESIVELY TO BUILD THE CASH APP ECOSYSTEM





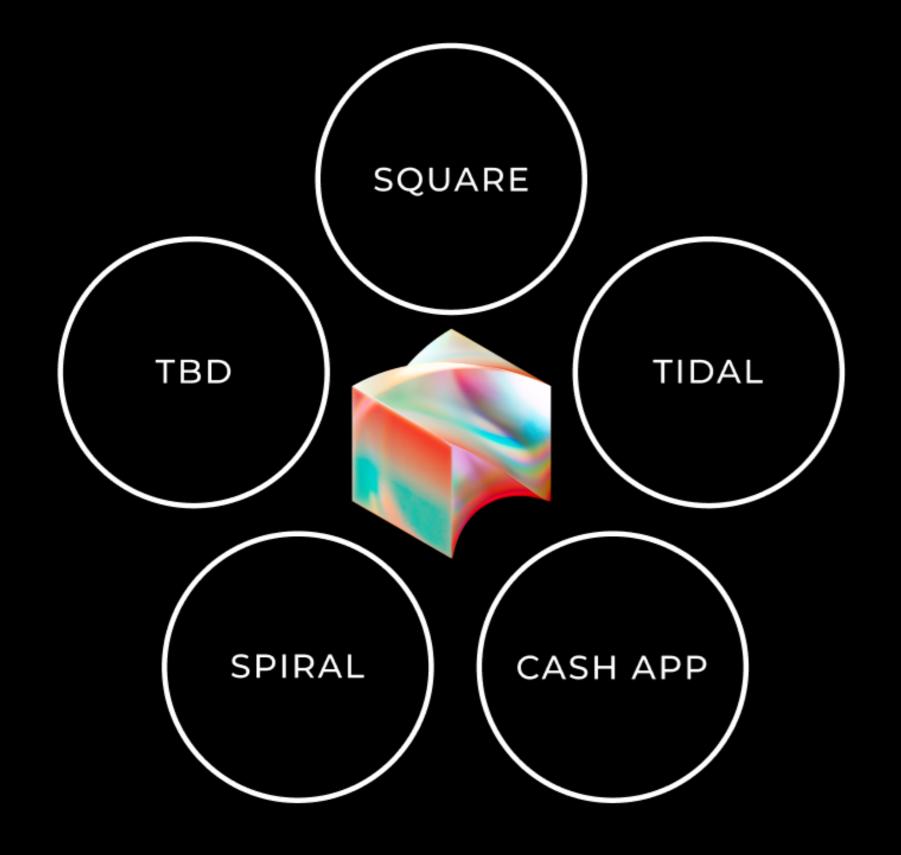
VIRAL DISTRIBUTION MODEL ECOSYSTEM AND MONETIZATION \$ INFLOVS FRAMEVVORK DEVELOPMENT PILLARS







32



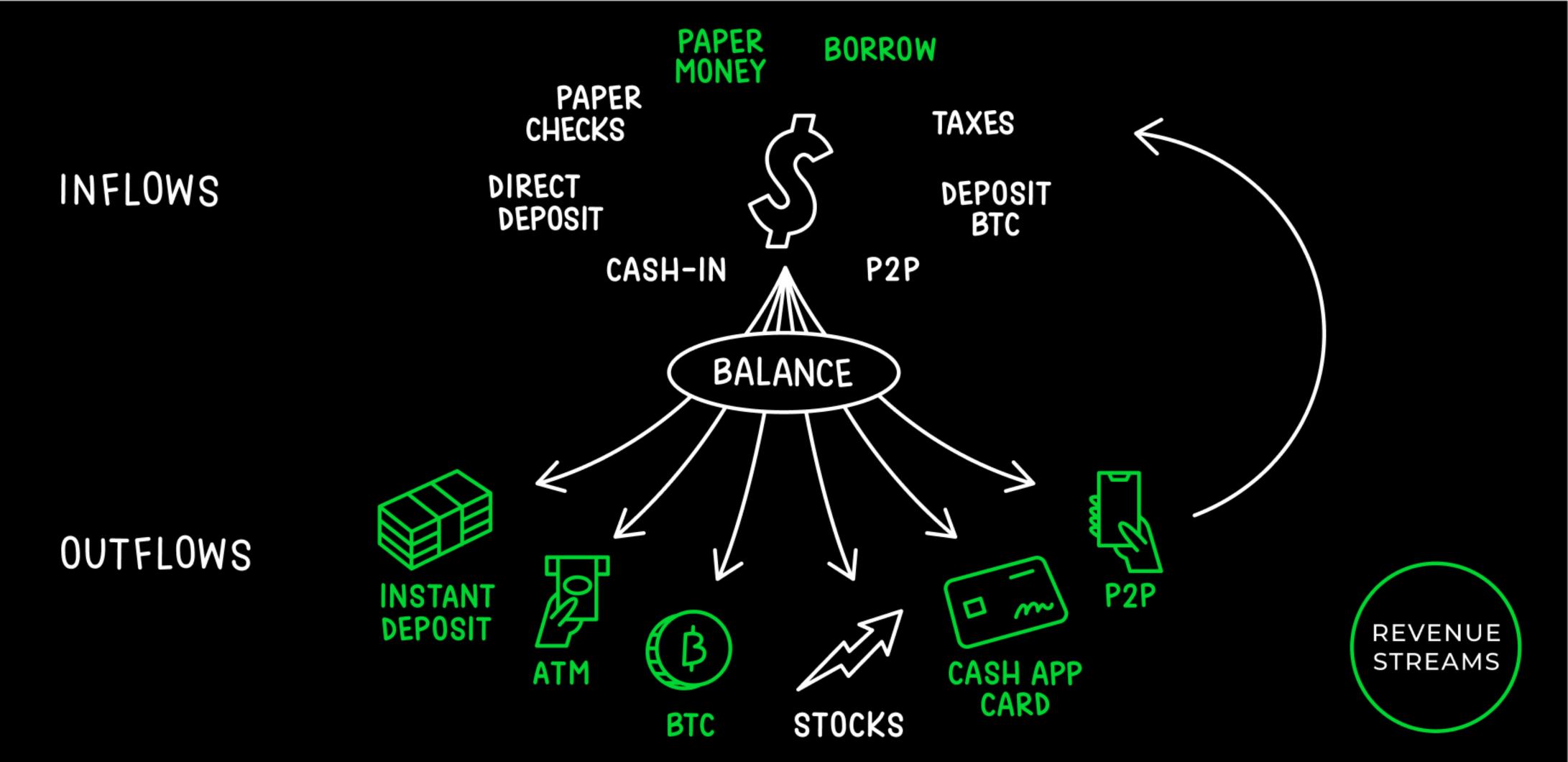
Inflows

■ → SQUARE PAYROLL

Outflows

- 6 → LIGHTNING
- \$ → CASH APP PAY → AFTERPAY







34

\$200+ Million IN GROSS PROFIT EACH

- → INSTANT DEPOSIT
- → CASH APP CARD
- → BITCOIN
- → BUSINESS ACCOUNTS

REPRESENTS GROSS PROFIT FOR RESPECTIVE PRODUCTS FOR FULL-YEAR 2021.



Inflows Framework



ACTIVES

X

INFLOVS PER ACTIVE

X

MONETIZATION RATE

= GROSS PROFIT

37

ACTIVES

X

INFLOVS PER ACTIVE

X

MONETIZATION RATE

- → NEW ACTIVES
- → RETAINED ACTIVES
- → WINBACK
- → PRODUCT CROSS-SELL
- → SHARE OF WALLET
- → SPENDING POWER

- → PRICING
- → PRODUCT CROSS-SELL

ACTIVES

46 MILLION

X

X

INFLOVS PER =

\$1,052

X

X

MONETIZATION RATE

1.19%

REPRESENTS DATA FOR Q1 2022 AND DOES NOT INCLUDE CONTRIBUTIONS FROM AFTERPAY. FOR THE INFLOWS FRAMEWORK, ACTIVES REFER TO MONTHLY ACTIVES DURING THE LAST MONTH OF THE QUARTER. INFLOWS PER ACTIVE REFERS TO THE AVERAGE QUARTERLY INFLOWS OF MONTHLY ACTIVES IN THE LAST MONTH OF THE QUARTER. MONETIZATION RATE EQUALS THE TOTAL INFLOWS THAT RESULT IN GROSS PROFIT FOR THE RESPECTIVE TIME PERIOD. DOES NOT INCLUDE INFLOWS FROM VERSE ACTIVES, WHICH IS IMMATERIAL TO THE TOTAL.



\$578 Million

IN GROSS PROFIT FOR Q1 2022

REPRESENTS DATA FOR Q1 2022. DOES NOT INCLUDE CONTRIBUTIONS FROM AFTERPAY. SEE THE APPENDIX ON SLIDE 80 FOR NON-GAAP RECONCILIATIONS.



VIRAL DISTRIBUTION MODEL ECOSYSTEM AND MONETIZATION INFLOWS FRAMEWORK \$ DEVELOPMENT PILLARS







Community

ACTIVES

X

INFLOWS PER ACTIVE

X

MONETIZATION RATE





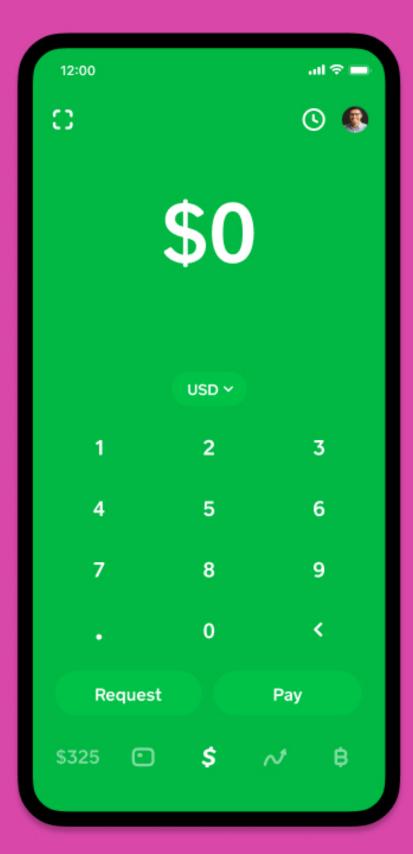


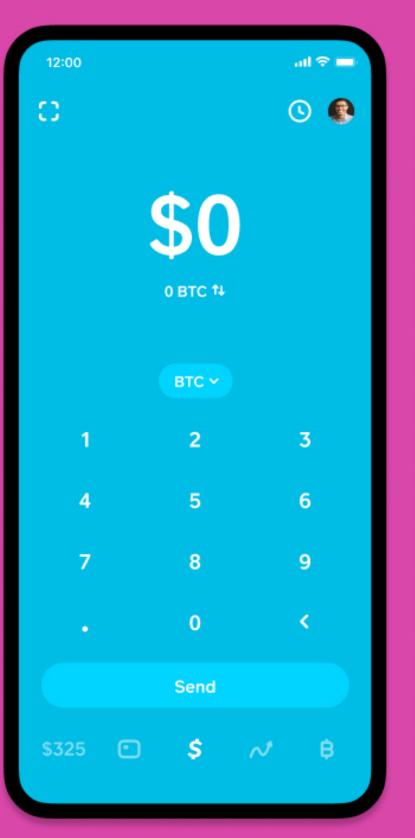
PERCENTAGE POINT

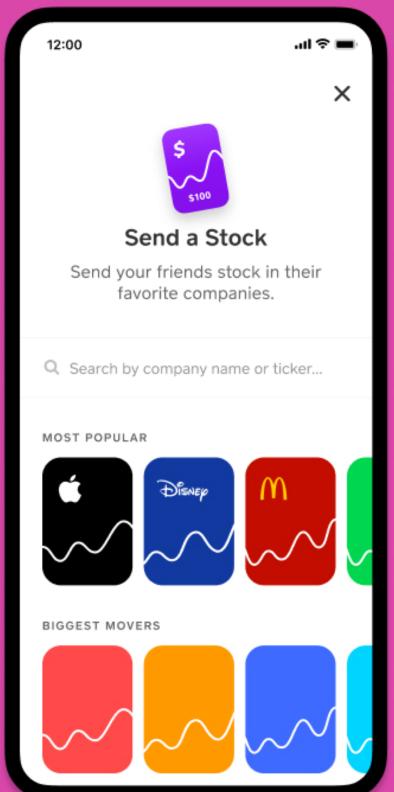
INCREASE IN RETENTION WHEN AN ACTIVE HAS A NETWORK OF 4+

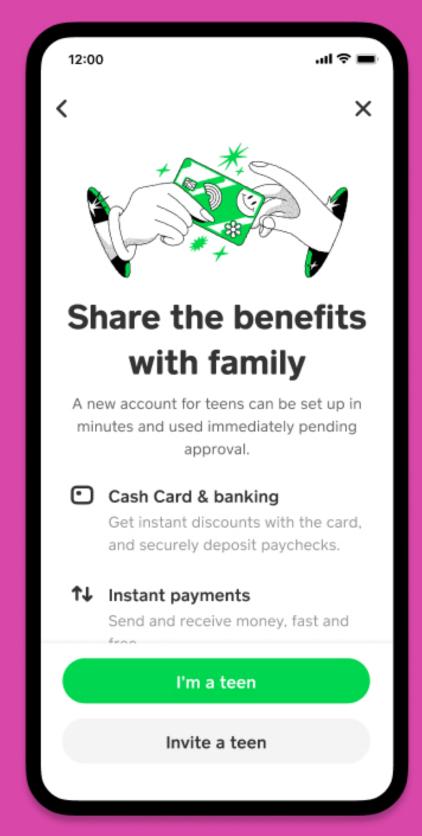
REPRESENTS RETENTION FROM CASH APP QUARTERLY ACTIVES FROM Q4 2021 TO Q1 2022. IMPROVEMENT IN RETENTION IS DEFINED BY AN ACTIVE WITH A NETWORK OF 1 COMPARED TO AN ACTIVE WITH A NETWORK OF 4+ OTHER ACCOUNTS. NETWORK IS DEFINED AS HOW MANY OTHER ACCOUNTS A QUARTERLY ACTIVE HAS TRANSACTED WITH DURING THE QUARTER.

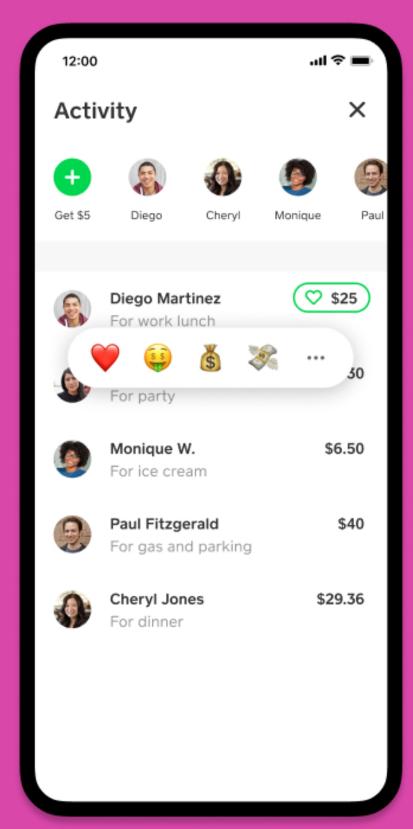












P2P

BTC P2P

Stock Gifting

Families

Reactions



Financial Services

ACTIVES

X

INFLOWS PER ACTIVE

X

MONETIZATION RATE





Cash App Card

15 Million+
MONTHLY ACTIVES



IN MARCH 2022, THERE WERE MORE THAN 15 MILLION CASH APP CARD MONTHLY ACTIVES.



Cash App Card

15 Million+
MONTHLY ACTIVES

ul 🗢 🖿 10:00 **Cash App Card** 1234 5678 9012 4030 Jenny Yair VISA CVV 123 EXP 11/24 T Ube Cava instantly when you add

IN MARCH 2022, THERE WERE MORE THAN 15 MILLION CASH APP CARD MONTHLY ACTIVES.



Direct Deposit 1.5 Million

MONTHLY ACTIVES

매 🗢 💻 10:00 Direct deposit See all the benefits ~ **AUTOMATIC SETUP** Find your employer

Tell us who pays you, and we'll help you get set up.



IN MARCH 2022, THERE WERE 1.5 MILLION DIRECT DEPOSIT MONTHLY ACTIVES.



Credit

1 Million+

CUMULATIVE BORROW ACTIVES

Borrow

Borrow up to \$200

Repay it all at once or in four installments



SINCE LAUNCH, THERE HAS BEEN MORE THAN 1 MILLION CUMULATIVE BORROW ACTIVES.

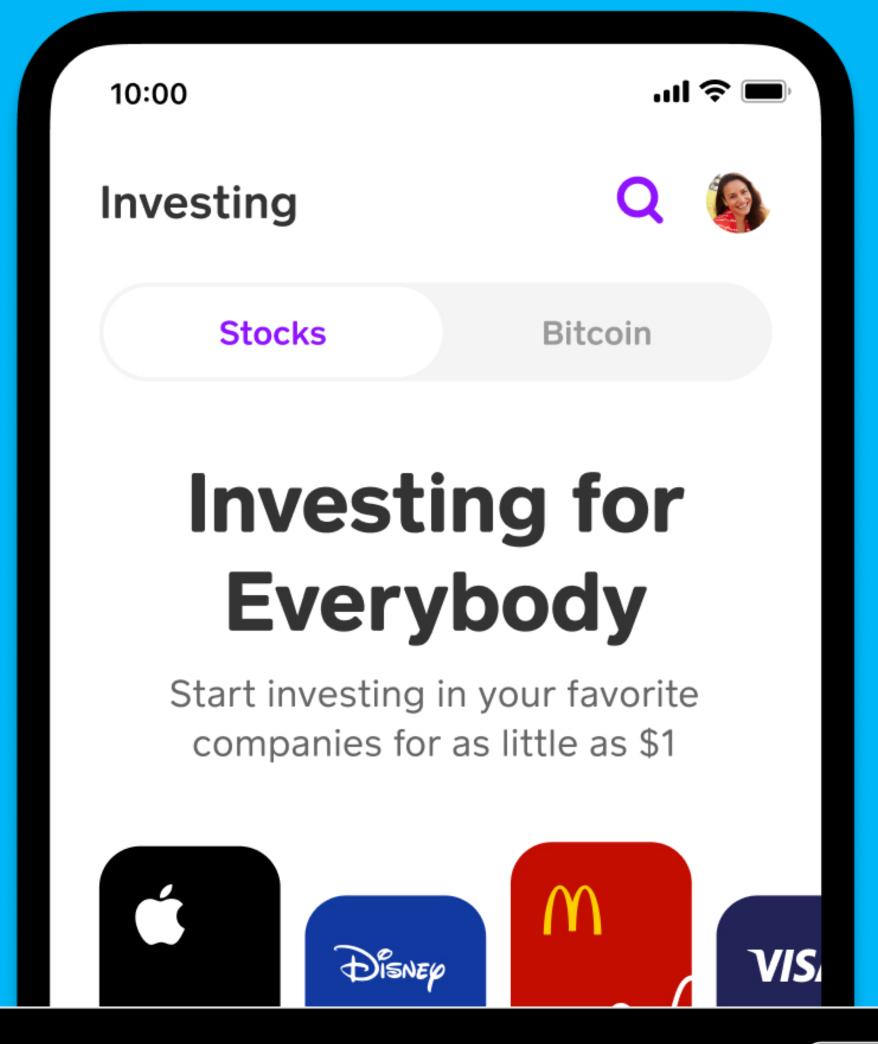


Stocks

4 Million

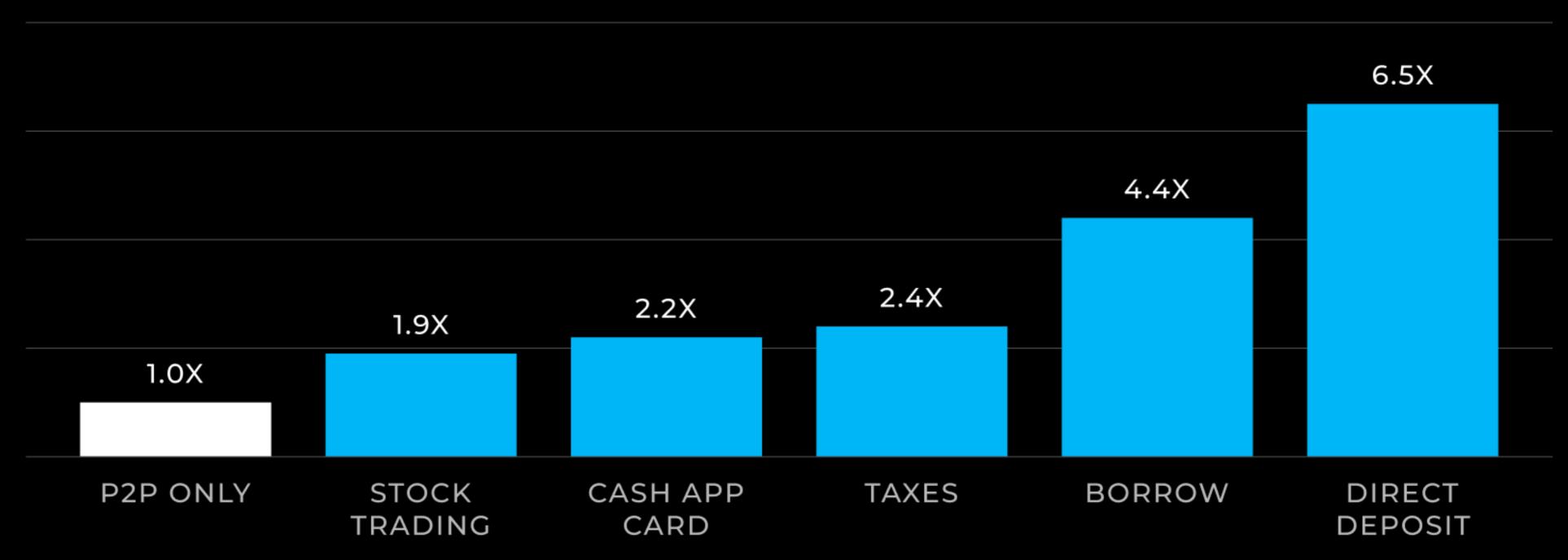
ACTIVES TRADED OR HELD STOCK IN MARCH 2022

IN MARCH 2022, THERE WERE 4 MILLION ACTIVES WHO TRADED OR HELD STOCK. BROKERAGE SERVICES PROVIDED BY CASH APP INVESTING LLC, MEMBER FINRA/ SIPC, SUBSIDIARY OF BLOCK, INC. INVESTING INVOLVES RISK; YOU MAY LOSE MONEY. INVESTMENTS ARE NOT FDIC INSURED. FRACTIONAL SHARES ARE NOT TRANSFERABLE. FOR A COMPLETE EXPLANATION OF CONDITIONS, RESTRICTIONS AND LIMITATIONS ASSOCIATED WITH FRACTIONAL SHARES, SEE THE CASH APP INVESTING CUSTOMER AGREEMENT.





Inflows Multiplier by Product Active



REPRESENTS MONTHLY ACTIVES IN MARCH 2022 AND TOTAL INFLOWS FOR Q1 2022, EXCEPT FOR CASH APP TAXES ACTIVES WHERE WE USED QUARTERLY ACTIVES IN Q1 2022 BECAUSE IT IS AN ANNUAL USE CASE. INFLOWS PER ACTIVE FOR THE SPECIFIC PRODUCT ARE CALCULATED AS THE AVERAGE QUARTERLY TOTAL INFLOWS FOR THAT PRODUCT ACTIVE. ACTIVES CAN SPAN MULTIPLE PRODUCT CATEGORIES.



52



REPRESENTS THE GROSS PROFIT MONETIZATION RATE MULTIPLIER FOR MONTHLY ACTIVES IN MARCH 2022. MONTHLY CASH APP CARD, STOCK TRADING, AND BORROW ACTIVES IN MARCH 2022 HAD A 1.7X GREATER MONETIZATION RATE ON AVERAGE COMPARED TO PEER-TO-PEER ONLY ACTIVES.



Crypto

ACTIVES

X

INFLOWS PER ACTIVE

X

MONETIZATION RATE

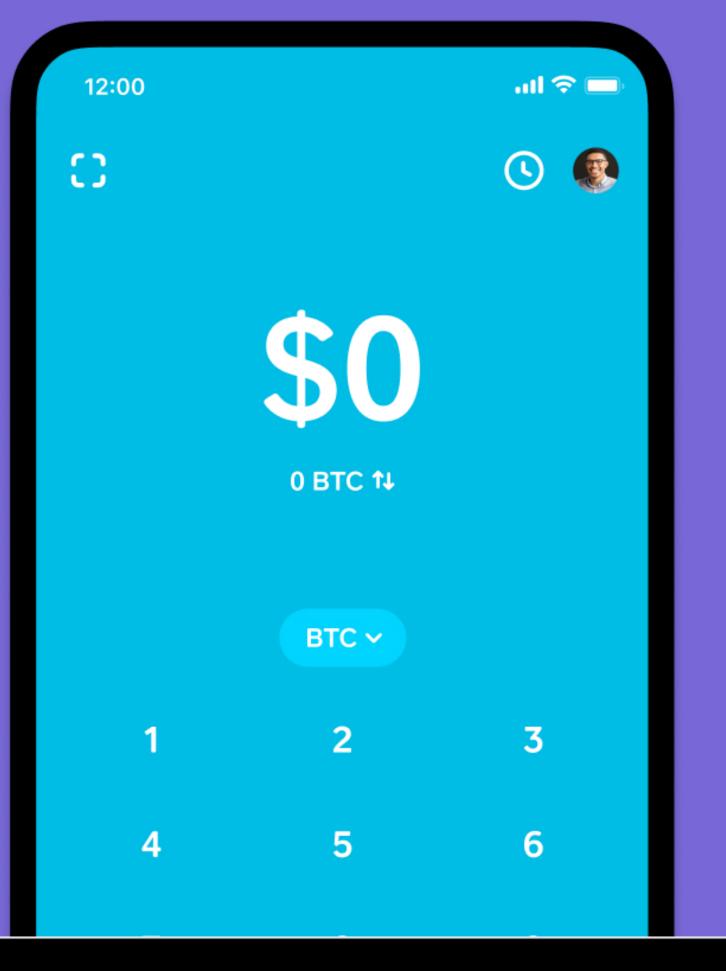




Exchange & Custody

ul 🕏 📺 12:00 **Bitcoin Buy Bitcoin** Instantly The easiest way to buy and sell bitcoin, whether you're an expert or just getting started.

Payments



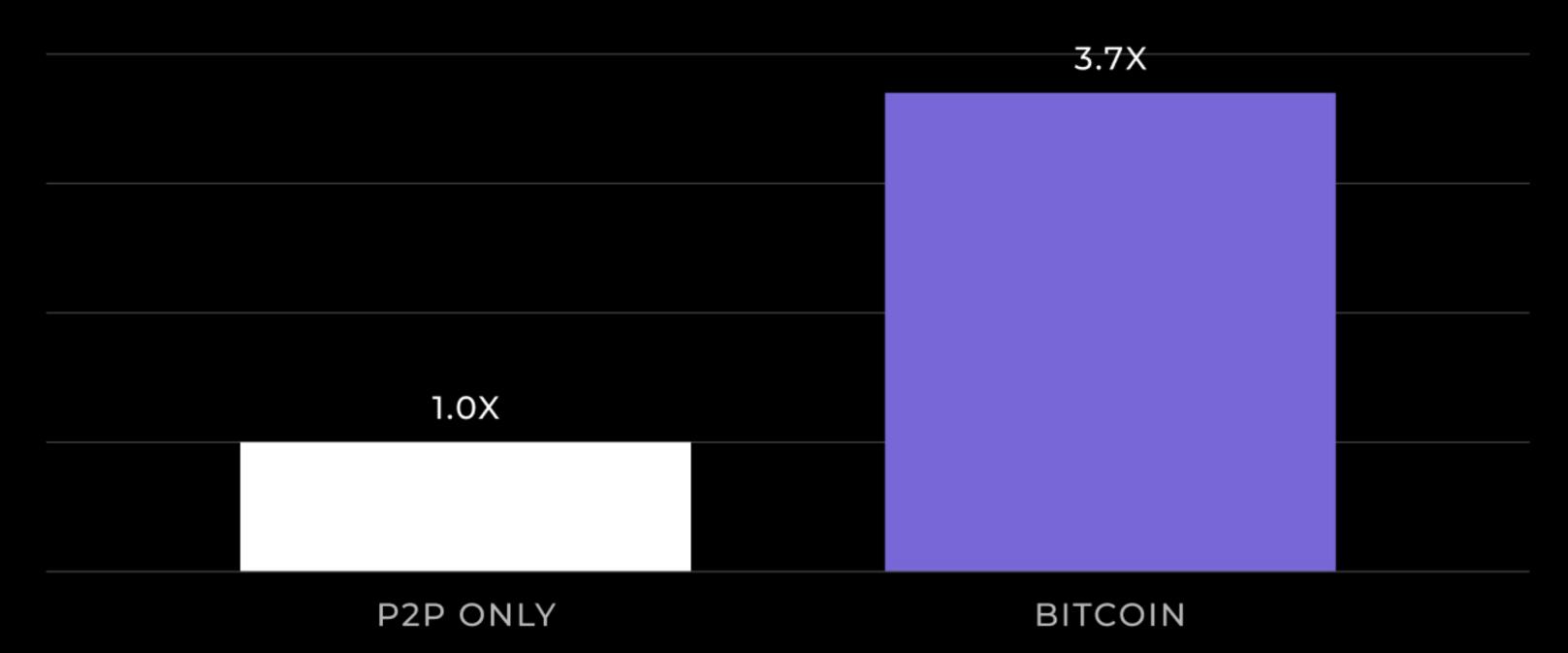


10 Million+ CUMULATIVE BTC ACTIVES

MORE THAN 10 MILLION CUMULATIVE BITCOIN ACTIVES SINCE LAUNCH, AS OF MARCH 31, 2022.



Inflows Multiplier for Bitcoin Active



REPRESENTS MONTHLY ACTIVES IN MARCH 2022 AND THE TOTAL INFLOWS FOR Q1 2022. INFLOWS PER ACTIVE FOR THE SPECIFIC PRODUCT ARE CALCULATED AS THE AVERAGE QUARTERLY TOTAL INFLOWS FOR THAT PRODUCT ACTIVE.



rust

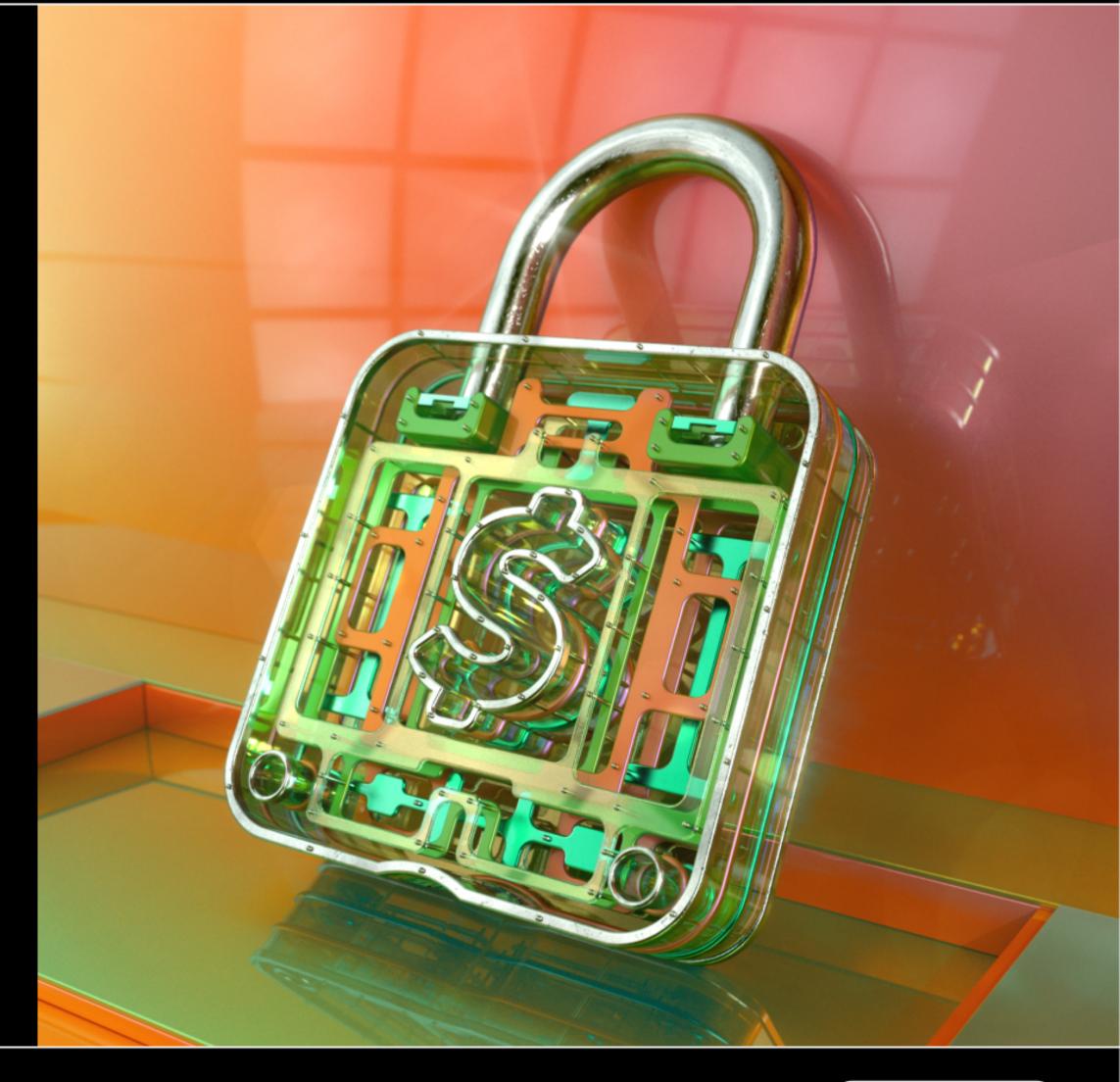
ACTIVES

X

INFLOWS PER ACTIVE

X

MONETIZATION RATE





Access



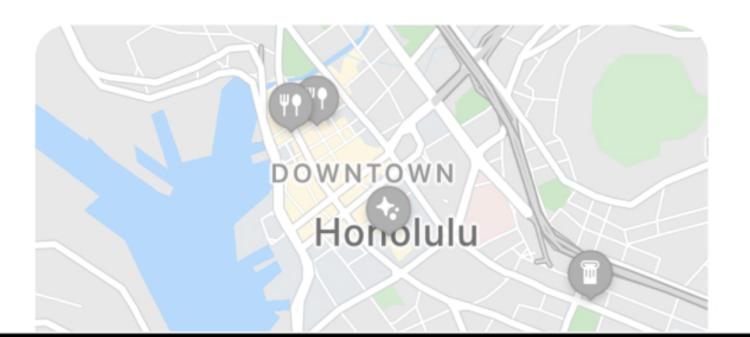






Verify login activity

We recently detected a login from a new device. To help us protect your account, let us know if it was you.



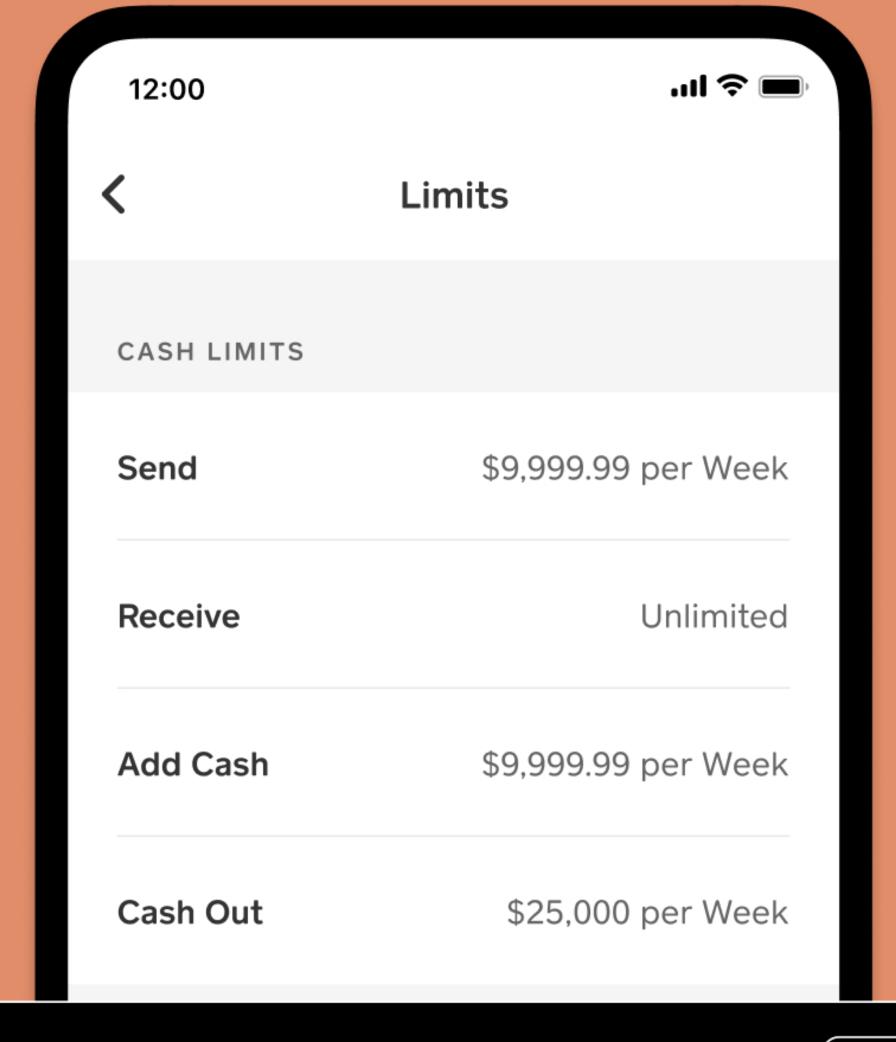


Customer Service

매 🗢 💳 10:00 Cash App Support 💠 X Chat on your own schedule. We'll notify you of new messages, and your history will always be available. Today 11:15 PM How to reset pin to card? Isabel Hi Kristen, you can reset your PIN here **Change Cash PIN** Tap here to get started

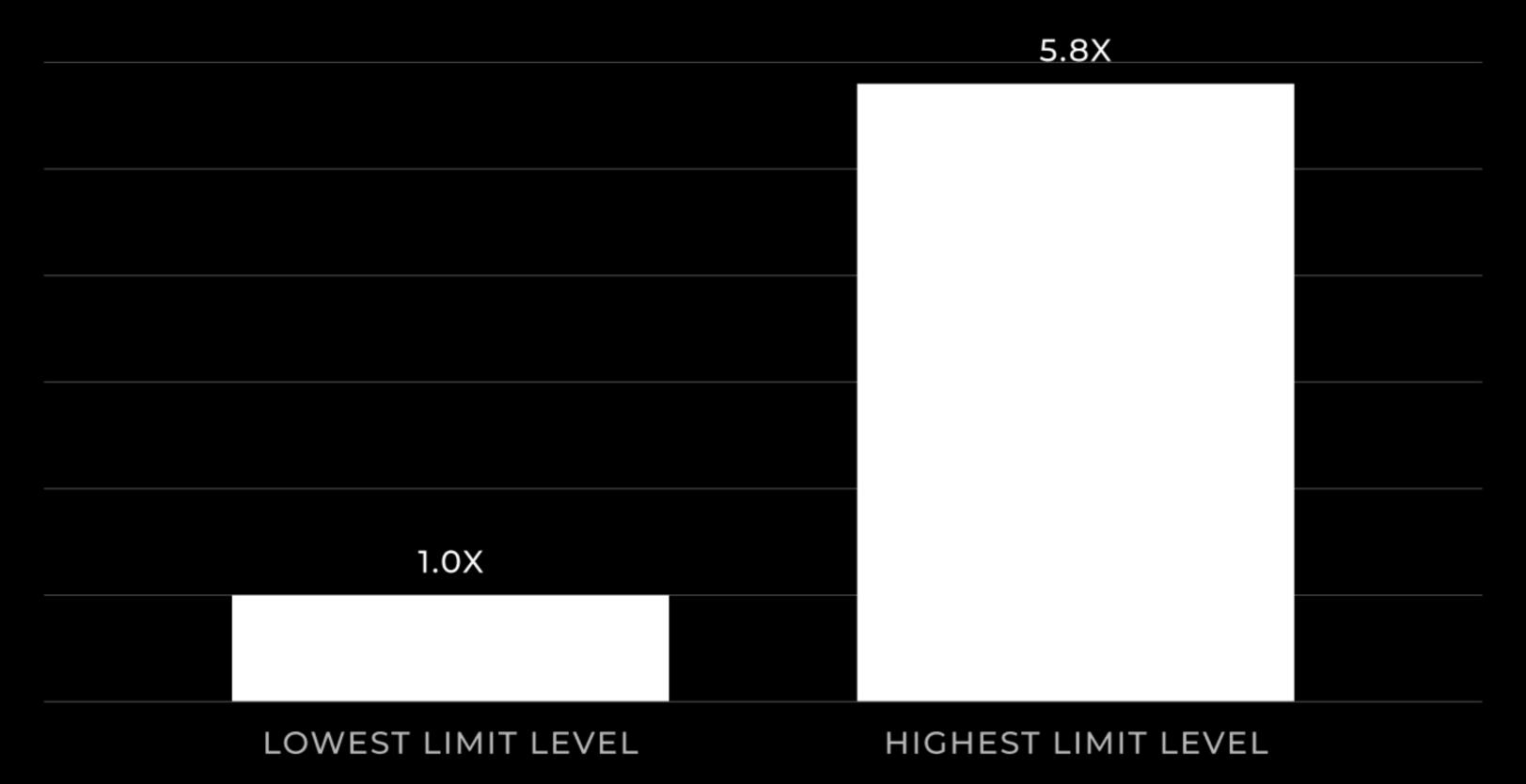


Limits





Inflows Multiplier Based on Limits per Active



REPRESENTS MONTHLY ACTIVES IN MARCH 2022 AND THE TOTAL INFLOWS FOR Q1 2022. INFLOWS PER MONTHLY ACTIVE IS CALCULATED AS THE AVERAGE QUARTERLY INFLOWS FOR THE SPECIFIC ACTIVE DURING THE SPECIFIED TIME PERIOD. LIMITS THRESHOLD REFERS TO THE AMOUNT OF MONEY AN ACCOUNT CAN BRING INTO CASH APP EACH WEEK.



Operating System

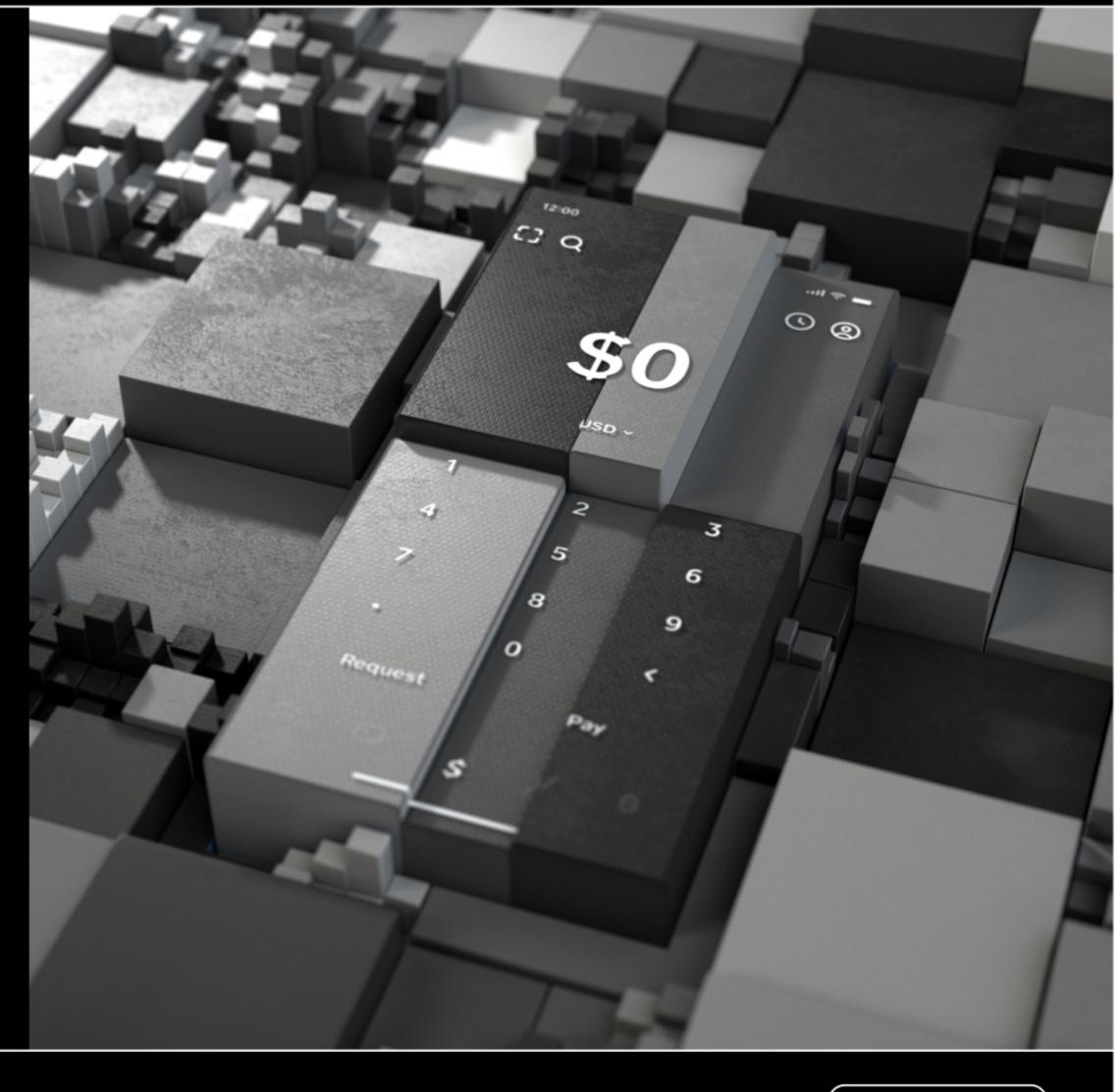
ACTIVES

X

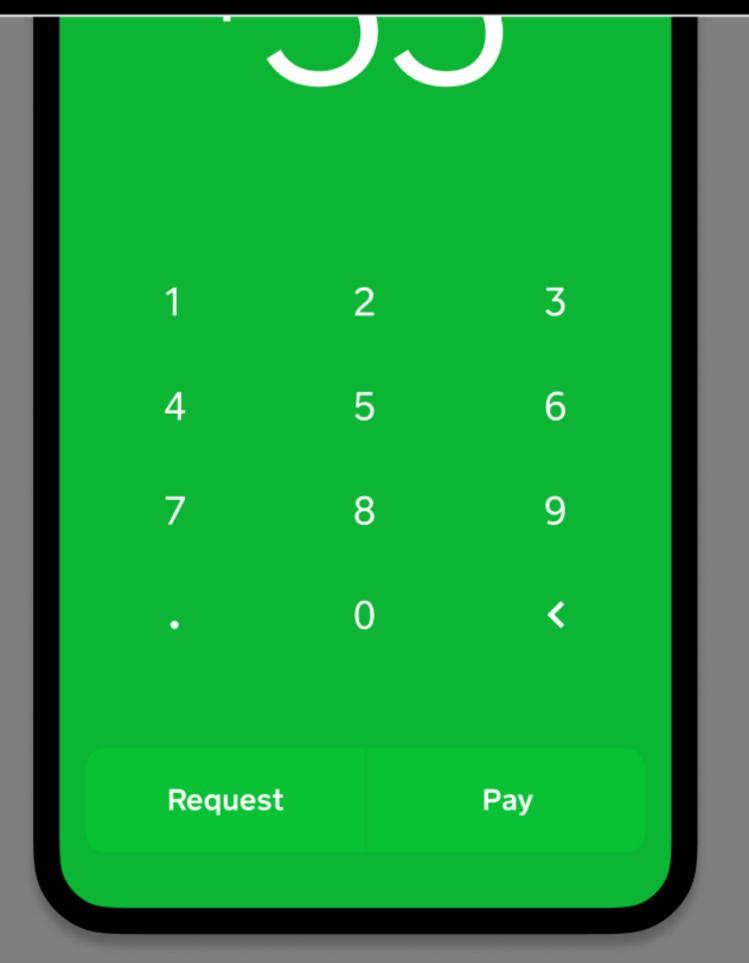
INFLOWS PER ACTIVE

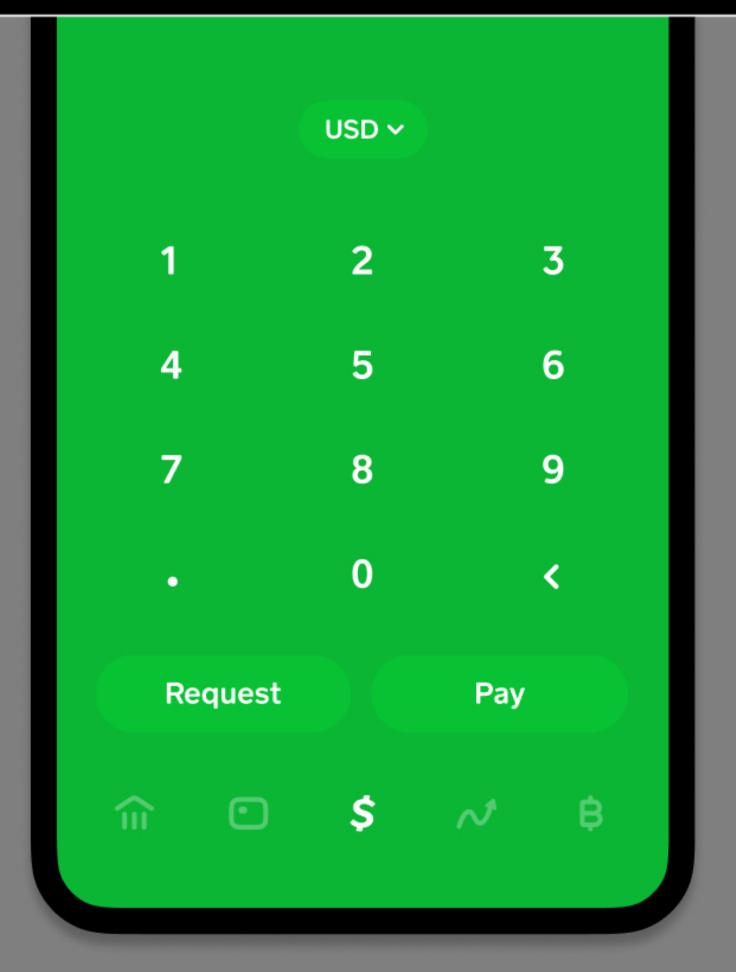
X

MONETIZATION RATE







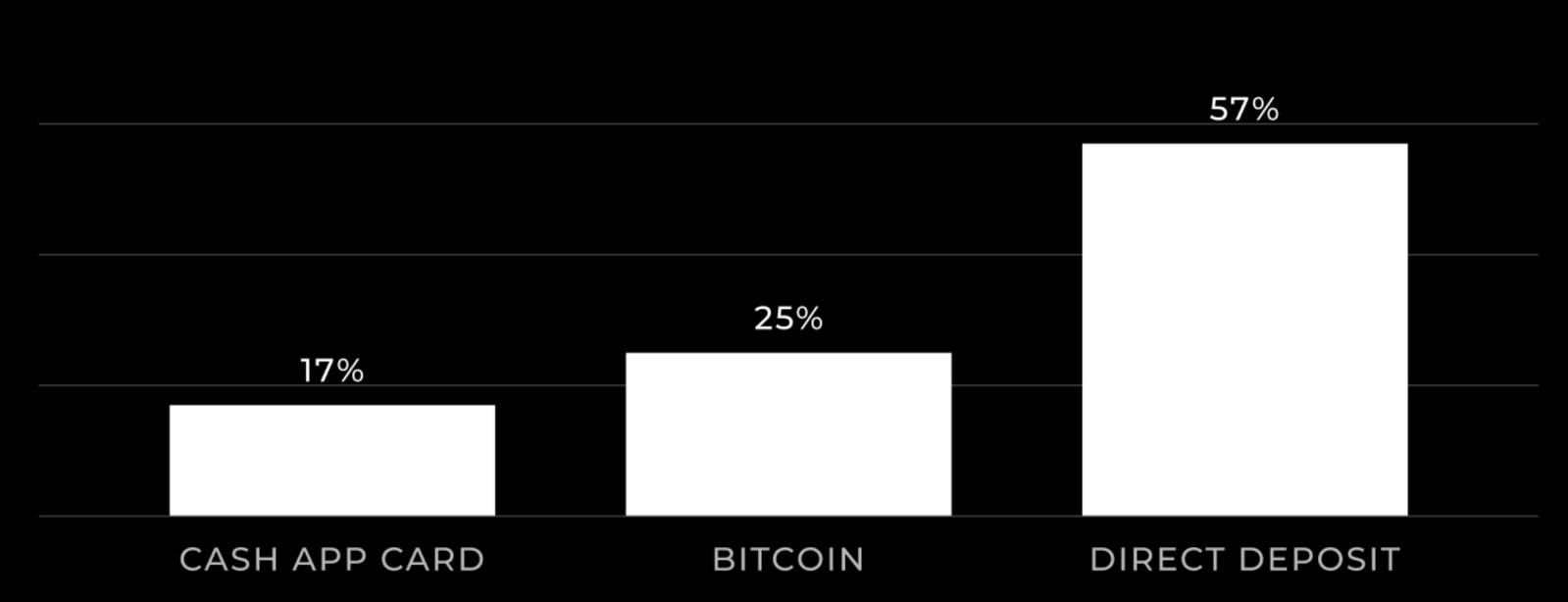


Pre Tabs

Post Tabs



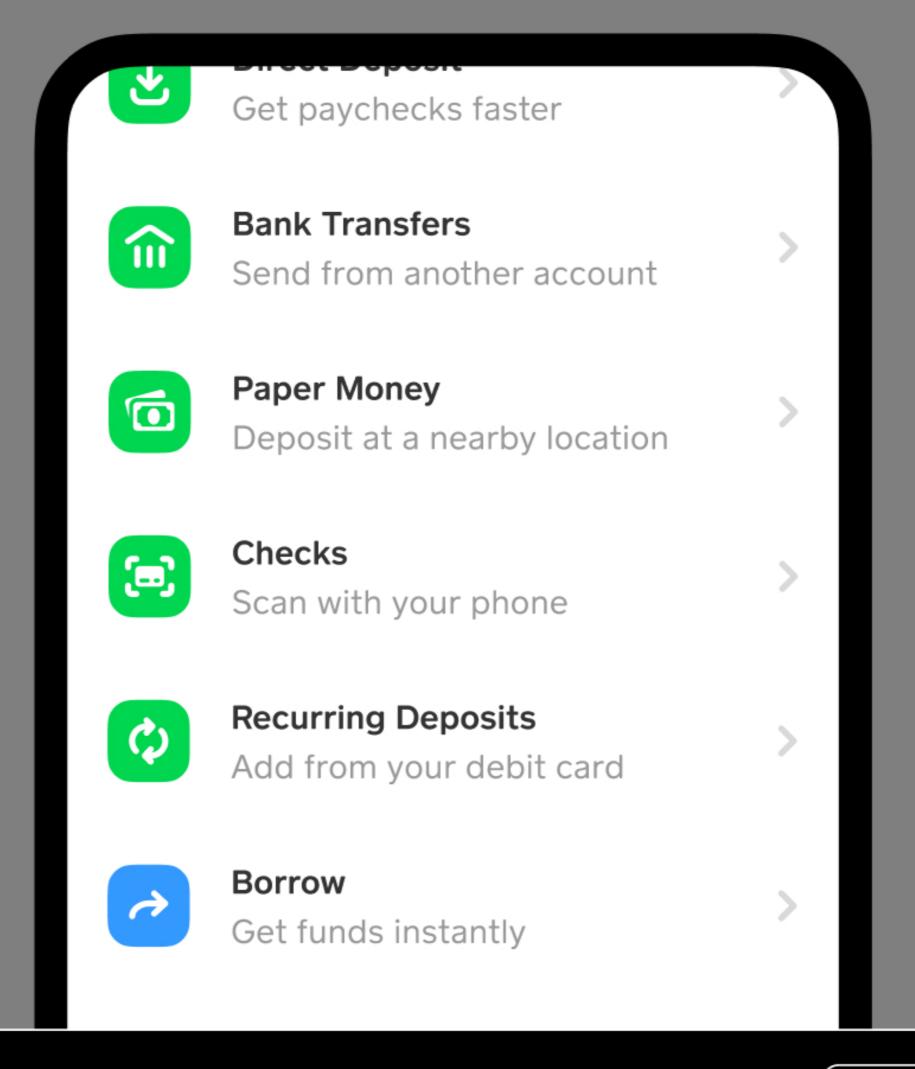
Product Attach Uplift Post Tabs



REPRESENTS PRODUCT ATTACH UPLIFT DIFFERENCE BETWEEN JUNE 2019 AND OCTOBER 2019 COHORTS. PRODUCT ATTACH IS MEASURED AS A TRANSACTION ON A SPECIFIC PRODUCT DURING AN ACTIVE'S FIRST TWO MONTHS OF ONBOARDING.

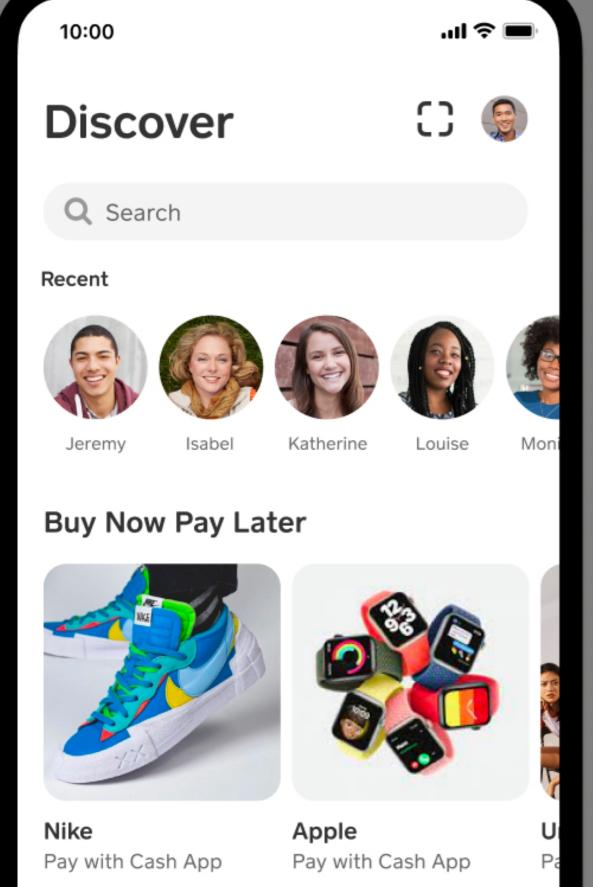


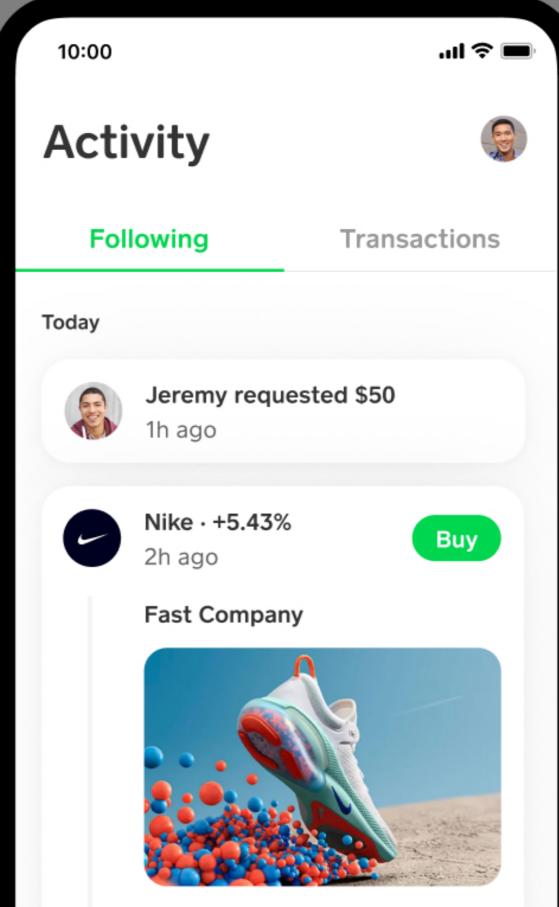
Navigation Overflow

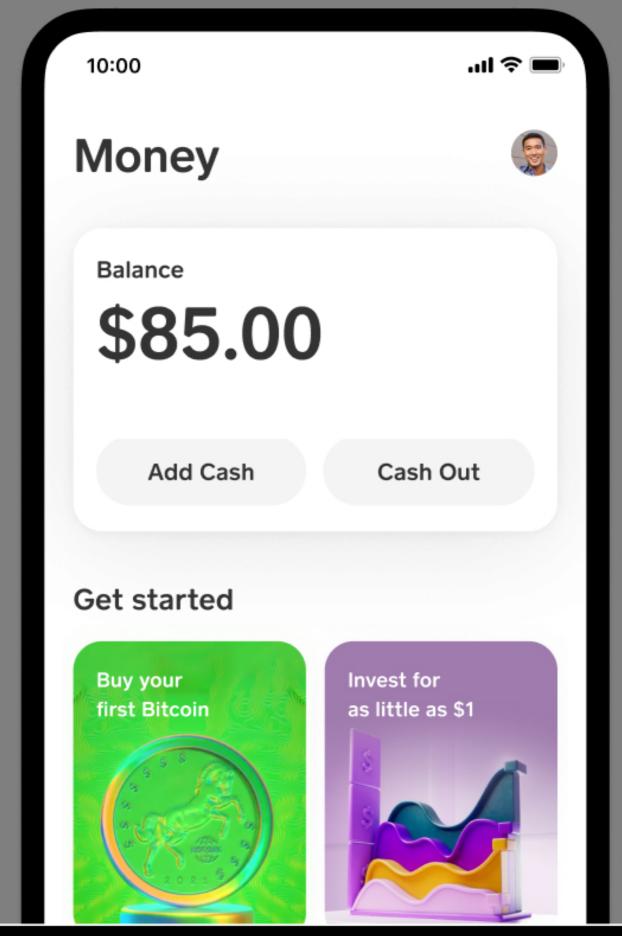




Search & Discover Feed 10:00 ♀ ■



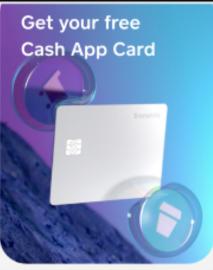




Money



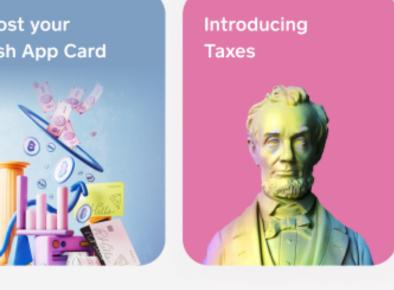


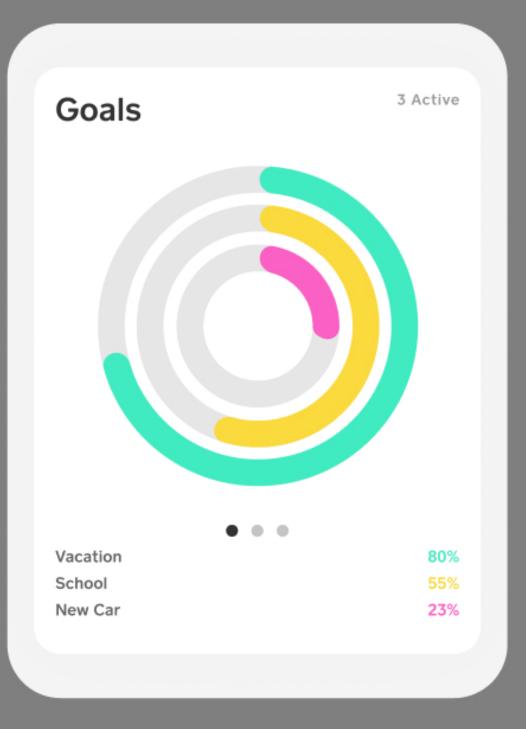




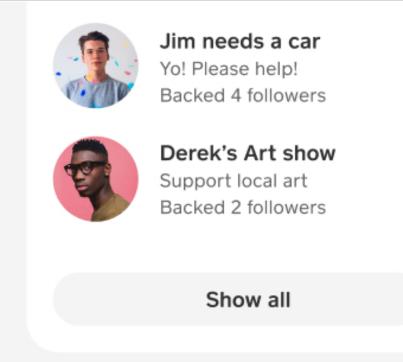


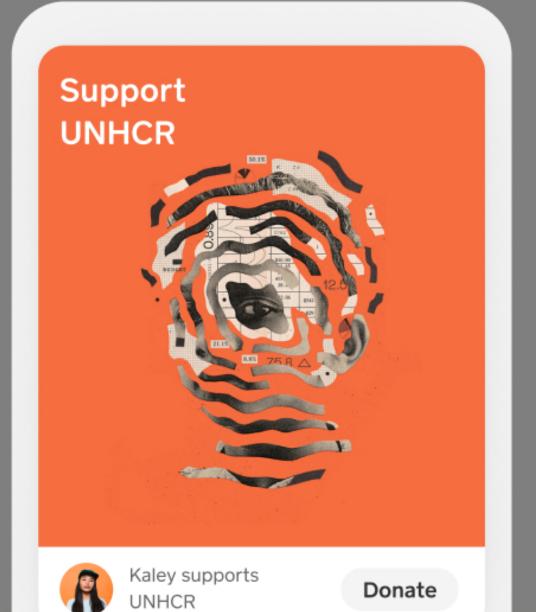
80%

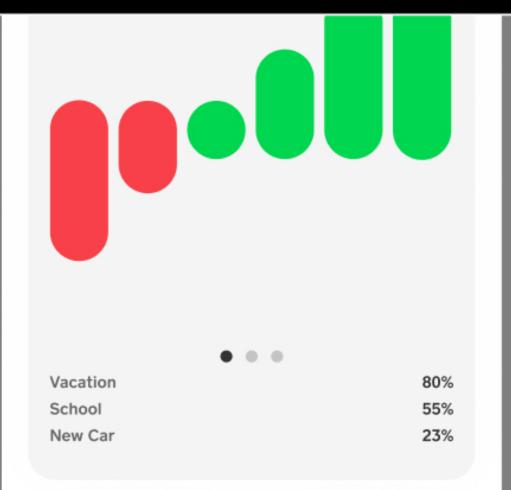




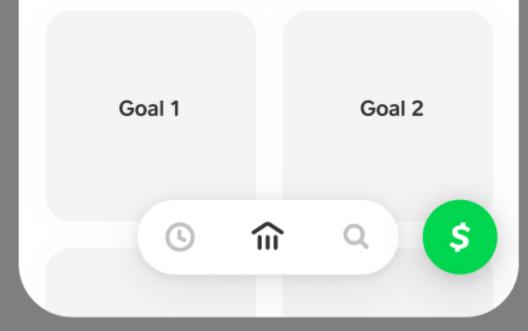
Support Black owned businesses

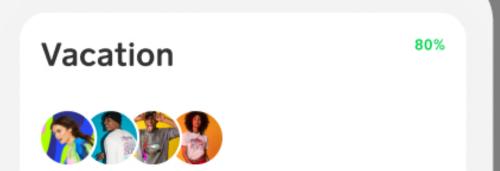




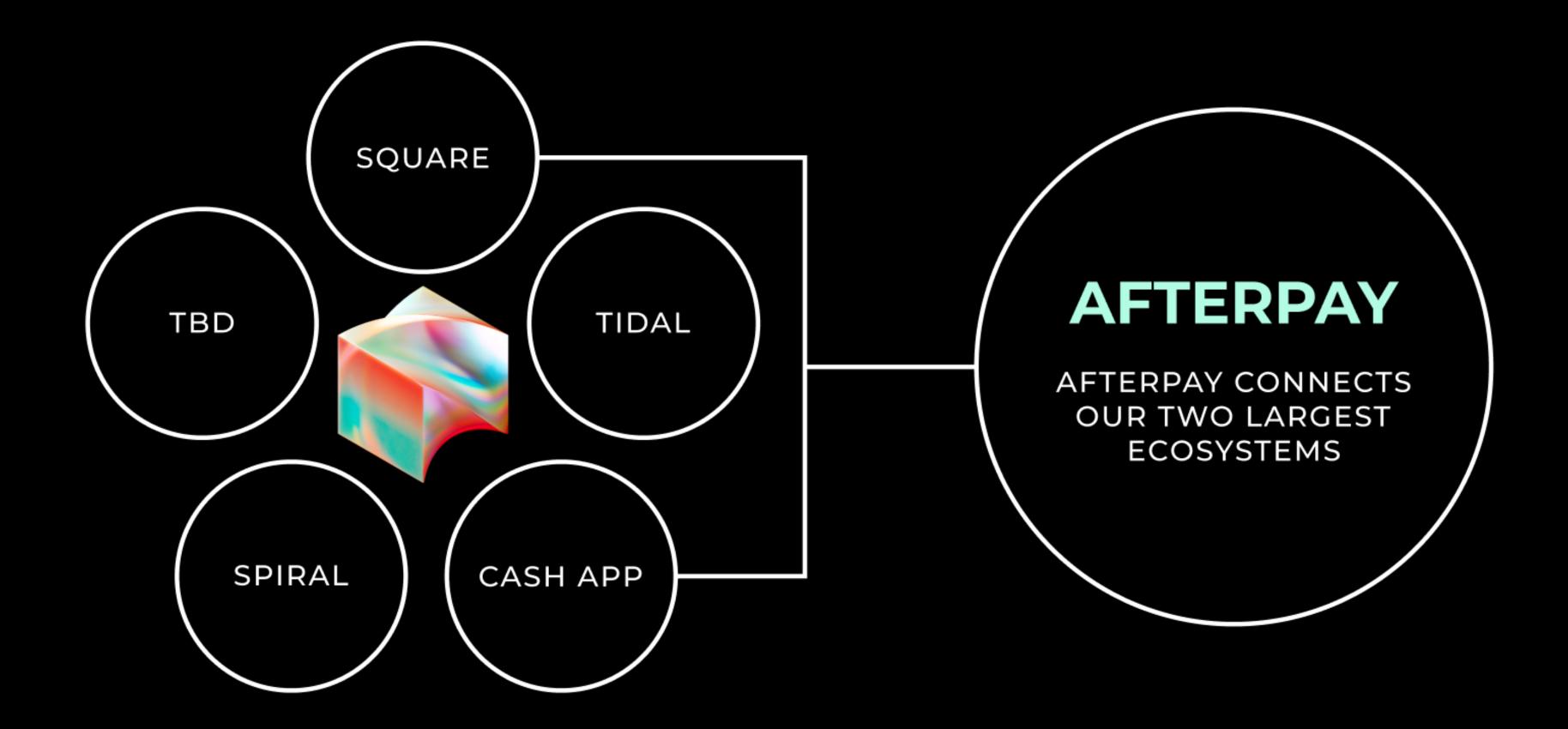


68











Commerce

ACTIVES

X

INFLOWS PER ACTIVE

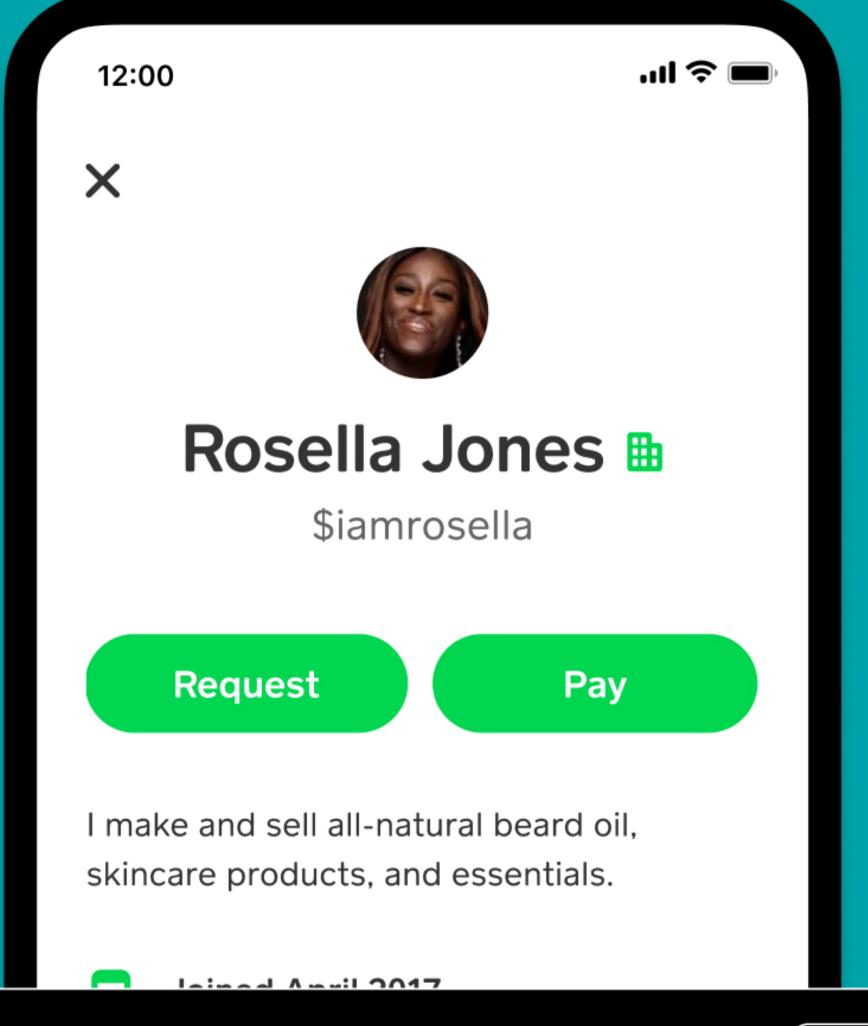
X

MONETIZATION RATE



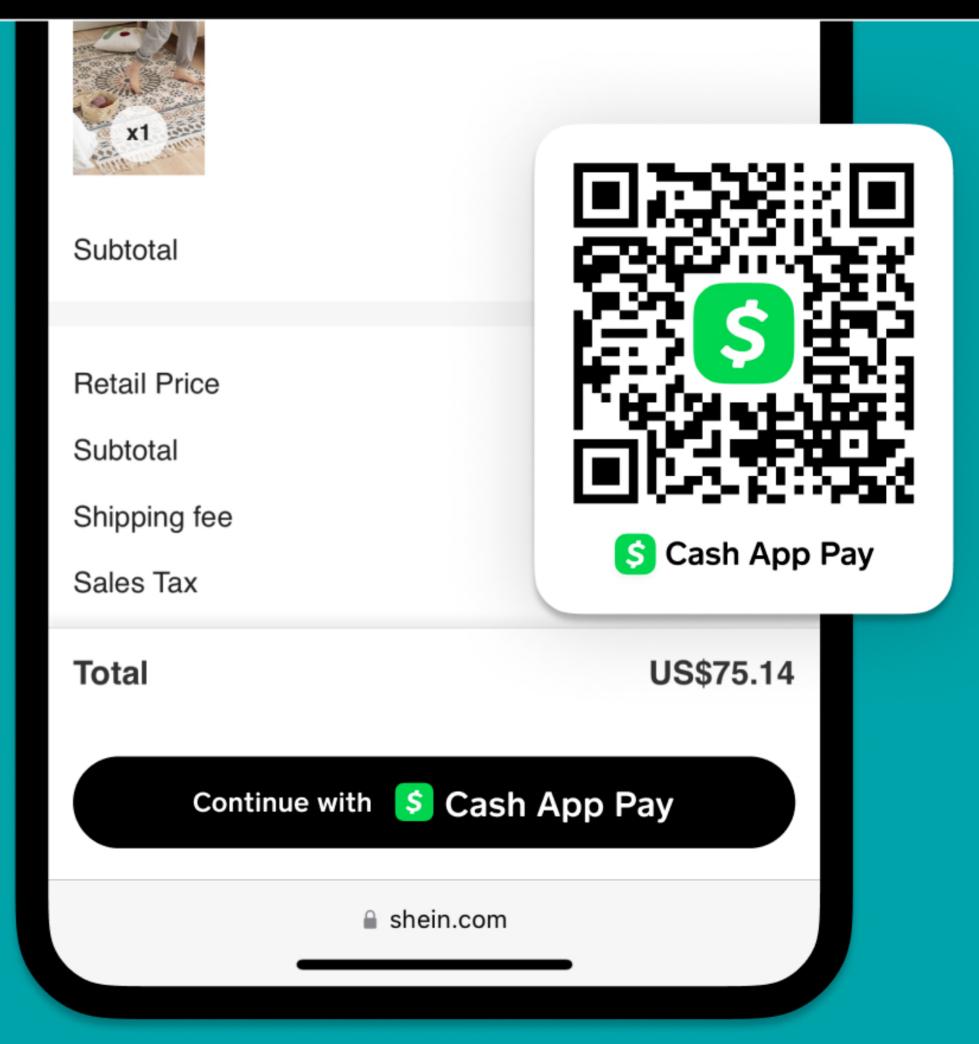


Business Accounts



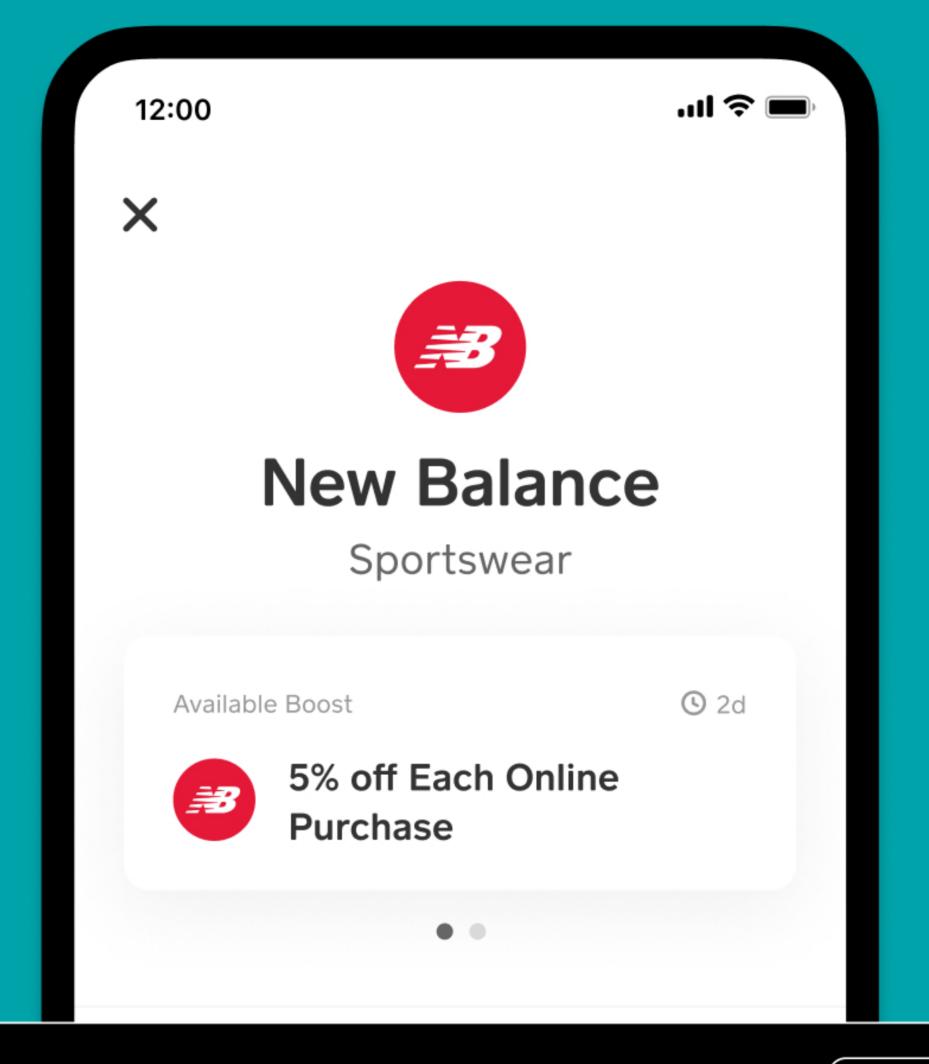


Cash App Pay





Offers & Ads





Global

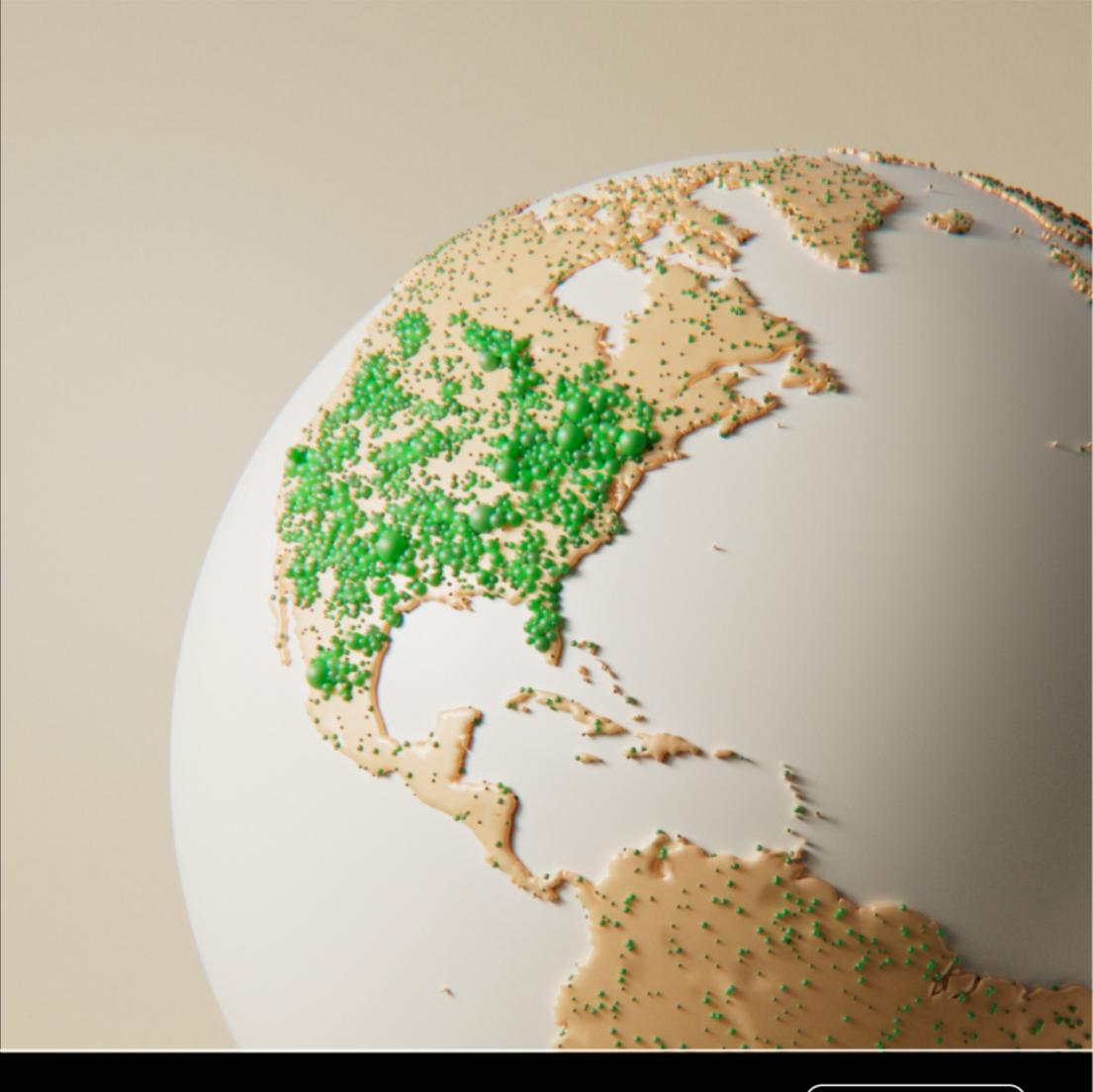
ACTIVES

X

INFLOWS PER ACTIVE

Χ

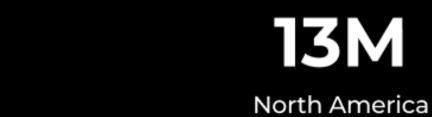
MONETIZATION RATE





Afterpay Annual Active Consumers





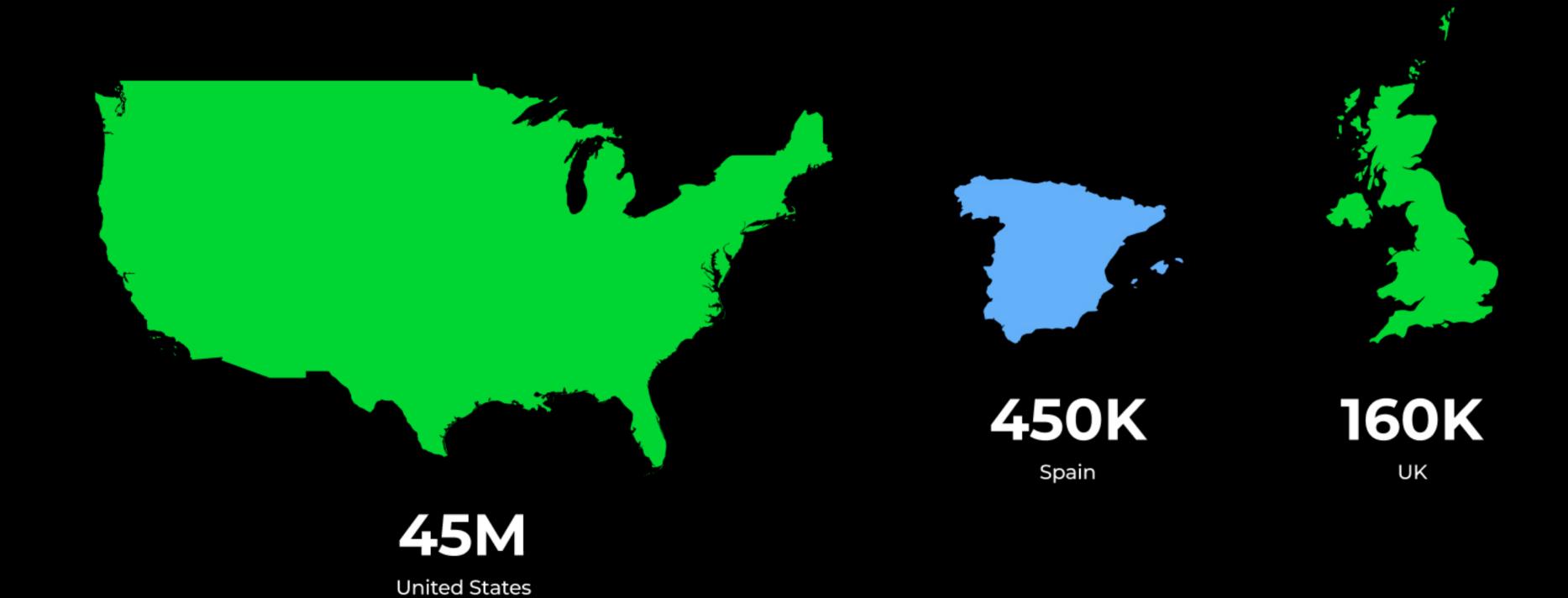


JM UK + EU (Clearpay)

REPRESENTS AFTERPAY ACTIVE CONSUMERS AS OF MARCH 31, 2022. FOR THE DEFINITION OF AFTERPAY ACTIVE CONSUMERS, PLEASE REFER TO SLIDE 79.



Cash App Monthly Actives



REPRESENTS CASH APP AND VERSE MONTHLY ACTIVES IN MARCH 2022. SPAIN REPRESENTS VERSE MONTHLY ACTIVES.







\$ Cash App



Appendix

A TRANSACTING ACTIVE OR ACTIVE IS A CASH APP ACCOUNT THAT HAS AT LEAST ONE FINANCIAL TRANSACTION USING ANY PRODUCT OR SERVICE WITHIN CASH APP DURING THE SPECIFIED PERIOD. A TRANSACTING ACTIVE FOR A SPECIFIC CASH APP PRODUCT HAS AT LEAST ONE FINANCIAL TRANSACTION USING THAT PRODUCT DURING THE SPECIFIED PERIOD AND IS REFERRED TO AS AN ACTIVE. CERTAIN OF THESE ACCOUNTS MAY SHARE AN ALIAS IDENTIFIER WITH ONE OR MORE OTHER TRANSACTING ACTIVE ACCOUNTS. THIS COULD REPRESENT, AMONG OTHER THINGS, ONE CUSTOMER WITH MULTIPLE ACCOUNTS OR MULTIPLE CUSTOMERS SHARING ONE ALIAS IDENTIFIER (FOR EXAMPLE, FAMILIES).

CUMULATIVE GROSS PROFIT NET OF PEER-TO-PEER EXPENSES IS EQUAL TO THE CUMULATIVE GROSS PROFIT FOR A RESPECTIVE COHORT, EXCLUDING PEER-TO-PEER PROCESSING COSTS AND PEER-TO-PEER RISK LOSS.

CASH APP RETURN ON INVESTMENT (ROI) OR PAYBACK PERIOD, IS CALCULATED AS THE LENGTH OF TIME FOR A COHORT'S CUMULATIVE GROSS PROFIT, NET OF PEER-TO-PEER EXPENSES, TO EXCEED ACQUISITION MARKETING SPEND FOR THE MONTH WHEN THE GIVEN COHORT WAS ONBOARDED.

ACQUISITION MARKETING SPEND OR ACQUISITION COST, INCLUDES PAID MARKETING, REFERRALS AND INCENTIVES, BRAND AWARENESS AND SOCIAL MARKETING EXPENSES FOR A GIVEN PERIOD, AND EXCLUDES PEER-TO-PEER PROCESSING AND RISK LOSS.

AFTERPAY ACTIVE CONSUMER IS DEFINED AS HAVING TRANSACTED AT LEAST ONCE IN LAST 12 MONTHS.



Cash App Gross Profit, Excluding Afterpay

UNAUDITED IN THOUSANDS

THREE MONTHS ENDED MARCH 31, 2022

CASH APP

SEGMENT REVENUE (GAAP) \$2,462,343 \$64.882 LESS: AFTERPAY CONTRIBUTION TO SEGMENT REVENUE TOTAL SEGMENT REVENUE, EXCLUDING AFTERPAY \$2,397,461 SEGMENT COST OF REVENUE (GAAP) \$1.838.684 LESS: AFTERPAY CONTRIBUTION TO SEGMENT COST OF REVENUE \$18,741 \$1,819,943 TOTAL SEGMENT COST OF REVENUE, EXCLUDING AFTERPAY SEGMENT GROSS PROFIT (GAAP) \$623,659 \$46,141 LESS: AFTERPAY CONTRIBUTION TO SEGMENT GROSS PROFIT TOTAL SEGMENT GROSS PROFIT, EXCLUDING AFTERPAY \$577.518

