



Vonage Wins 2016 People's Choice Stevie® Award for Favorite Customer Service

March 1, 2016

HOLMDEL, N.J., March 1, 2016 /PRNewswire/ -- Vonage, (NYSE: VG), a leading provider of cloud communications services for businesses and consumers, has earned the 2016 People's Choice Stevie® Award for Favorite Customer Service, Telecommunications.

"Before Us, the Customer,' and 'Excellence, Served Daily,' are Vonage core values, and highlight our commitment to deliver an exceptional experience to each and every one of our customers, each and every day," said Robert Sutton, Vice President of Global Operations and Customer Support for Vonage. "We are thrilled to receive the People's Choice Award for Favorite Customer Service. This award recognizes Vonage's dedication to our customers, and we want to thank everyone who voted for us."

The worldwide public vote was conducted as part of the 10th annual Stevie Awards for Sales & Customer Service, the world's top honors for contact center, customer service, business development, and sales professionals.

Vonage is also a finalist for a Stevie Award for Customer Service Department of the Year - Telecommunications.

All organizations honored in the Stevie Awards [Customer Service Department of the Year](#) were eligible to be included in voting for the people's choice awards, which was open to the public from January 21, 2016 through February 19, 2016.

The awards will be presented to honorees before more than 500 executives from around the world during a banquet at the Paris Hotel in Las Vegas, Nevada on March 4, 2016.

About Vonage

Vonage (NYSE: VG) is a leading provider of cloud communications services for businesses and consumers. The Company provides a robust suite of feature-rich business and residential communication solutions that offer flexibility, portability and ease-of-use across multiple devices designed to meet the needs of a wide range of customers. Vonage's portfolio of business products covers the full spectrum of business communications needs, serving single-person companies to those with thousands of employees spread over multiple locations. Vonage provides bring-your-own-broadband (BYOB) cloud products and those that offer carrier-grade reliability and Quality of Service (QoS) across BYOB options and the Company's private, national MPLS IP network, as well as integration with industry-leading CRM and business workflow applications. In 2015, Vonage was named a Visionary in the Gartner Magic Quadrant for Unified Communications as-a-Service, Worldwide, and also earned the Frost & Sullivan Growth Excellence Leadership Award for Hosted IP and Unified Communications and Collaboration (UCC) Services. For more information, visit www.vonage.com.

Vonage Holdings Corp. is headquartered in Holmdel, New Jersey. Vonage® is a registered trademark of Vonage America Inc.

About The Stevie Awards

Stevie Awards are conferred in six programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, The American Business Awards, The International Business Awards, the Stevie Awards for Women in Business, and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 10,000 entries each year from organizations in more than 60 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

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