



Vonage and liveClinic Work Together to Deliver Free Telehealth Triage Services During Public Health Crisis

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Communities and individuals in need can access free non-emergency support services powered by Vonage

HOLMDEL, N.J., June 16, 2020 /PRNewswire/ -- [Vonage](#) (Nasdaq: VG), a global leader in cloud communications helping businesses accelerate their digital transformation, today announced that it has enabled [liveClinic](#) to offer a new [Virtual Field Clinic](#) service during the COVID-19 crisis through the [Vonage Video API](#). liveClinic is the world's first and fastest-growing free personal health record storage platform.



liveClinic's Virtual Field Clinic is a non-commercial relief effort backed by volunteer physicians, residents and other healthcare professionals, offering remote communities in need access to non-emergency telehealth triage, absolutely free. This wide-scale health care relief is designed to increase healthcare capacity, protect patients and healthcare workers, and enable qualified people to contribute from anywhere via live video consultations.

One of the first communities to connect to the Virtual Field Clinic was a remote tribal village in Alaska's Yukon-Kuskokwim Delta region. With a population of 600 in a small area, it is difficult to socially distance. The village itself is located approximately two hours away from any healthcare institutions, and as the COVID-19 crisis spread, telehealth became their only viable option to connect with healthcare providers. The Virtual Field Clinic team was able to connect with community leaders via video sessions and provide advice on how to best prepare their school gymnasium to serve as a field hospital, as well as how to establish protocols for their shared computer lab in a way that enables remote health consults while adhering to health and safety guidelines.

"When our team of healthcare professionals saw the immense need for telehealth support brought on by COVID-19, we knew we needed to adapt our existing software platform to allow our vision for a Virtual Field Clinic to become reality," said Joydeep Bhattacharyya, Founder & CEO of liveClinic. "Something like this had never been done before, and we needed to work quickly to connect a distributed network of unaffiliated healthcare volunteers to meet the needs of communities around the world. The Vonage Video API provides security, scalability, and reliable audio/video quality that allows our team to help people where they are."

"Vonage has a long history as a leader in video, and we are proud to be powering many innovative telehealth services during this extraordinary time of need," said Omar Javaid, President, Vonage API Platform Group. "It's vital for healthcare providers to safely and efficiently connect with patients in need - wherever they may be. Whether due to physical limitations or social distancing guidelines, offering telehealth services means that healthcare professionals can reliably reach those patients that need them most."

With advanced security features, such as encrypted media and recordings, and detailed analytics providing advanced insights into quality of service, [Vonage](#) enables healthcare providers to build custom video applications that unlock the power of telehealth capabilities, deliver virtual medical and health services in real-time, and connect meaningfully with patients and those in need.

Those in need of Virtual Field Clinic support, or healthcare professionals interested in volunteering their services, visit <https://liveclinic.com/covid19> to learn more. To find out more about Vonage, visit www.vonage.com.

About Vonage

Vonage, (Nasdaq:VG) a global cloud communications leader, helps businesses accelerate their digital transformation. Vonage's Communications Services Platform is fully programmable and allows for the integration of Video, Voice, Chat, Messaging and Verification into existing products, workflows and systems. Vonage's fully programmable unified communications and contact center applications are built from the Vonage platform and enable companies to transform how they communicate and operate from the office or anywhere, providing enormous flexibility and ensuring business continuity.

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