



NEWS RELEASE

Vonage Opens Research and Development Centre of Excellence in India

6/26/2023

BENGALURU, India--(BUSINESS WIRE)-- **Vonage**, a global leader in cloud communications helping businesses accelerate their digital transformation, announced today that it is furthering its commitment to driving innovation by opening a Research and Development (R&D) Centre of Excellence in India.

Based in Bengaluru, the heart of India's high-tech industry, Vonage's expanding R&D team will focus on building new features and solutions across Vonage's innovative portfolio of business communications solutions. Led by Manjunath Lakshminarayanan, Vonage Vice President of Engineering and India CoE Lead, the hub will support Vonage's expansion and strengthen its presence in the Asia Pacific region.

Manjunath Lakshminarayanan comments, "With this new centre and major talent acquisition, Vonage will gain significant technology expertise for the development of the programmable, flexible and intelligent capabilities of our Vonage Communications Platform and robust portfolio of APIs. The opening of this centre emphasises our commitment to continue driving innovation that transforms the way businesses operate and engage with their customers."

Savinay Berry, Vonage Executive Vice President, Product and Engineering, adds, "In an age where customers expect ultra-fast, dynamic engagement, Vonage is meeting customer needs now and is positioned to meet their evolving needs well into the future. We are delighted to have opened this Center of Excellence in the IT capital of India. Our new talent acquisition in Bengaluru will help Vonage to continue delivering solutions that help customers in India and around the world create innovative solutions that drive more meaningful engagement across any channel - in service of our product vision, "turning notifications into conversations wherever you are, enabled by the world's largest immersive engagement platform."

Through the Vonage Communications Platform (VCP), Vonage develops and markets cloud APIs enabling Communications Platform as a Service (CPaaS) for messaging, conversational commerce, voice, AI and video services. This allows developers to embed advanced capabilities into applications, workflows and systems, without back-end infrastructure or interfaces. VCP is fully programmable and also includes Vonage's Unified Communications as a Service (UCaaS) and Contact Centre as a Service (CCaaS) applications that enable companies to transform how they communicate and operate from the office or remotely - providing the flexibility to perform better and enhance customer engagement.

Around the world, VCP serves more than 120,000 business customers, has a global community of more than one million registered developers and a highly scaled platform. Vonage's solutions have facilitated transformative projects for multiple startups and established companies across Asia including **Carousell, PT. Telekomunikasi, Kakao, Doctor Anywhere, Manulife, PUBG Corporation, Insung Information, Spacely** and more.

Vonage continues to invest in R&D in key global hubs for digital talent such as Tel Aviv, Wroclaw, London and San Francisco, as well as Bengaluru. As an employer that has embraced hybrid and remote work even before the pandemic, Vonage also offers partial to fully remote roles, alongside other flexible arrangements.

To find out more about careers at Vonage, visit **www.vonage.com**.

#

About Vonage

Vonage, a global cloud communications leader, helps businesses accelerate their digital transformation. Vonage's Communications Platform is fully programmable and allows for the integration of Video, Voice, Chat, Messaging, AI and Verification into existing products, workflows and systems. The Vonage conversational commerce application enables businesses to create AI-powered omnichannel experiences that boost sales and increase customer satisfaction. Vonage's fully programmable unified communications, contact center and conversational commerce applications are built from the Vonage platform and enable companies to transform how they communicate and operate from the office or remotely - providing the flexibility required to create meaningful engagements.

Vonage is headquartered in New Jersey, with offices throughout the United States, Europe, Israel and Asia and is a wholly-owned subsidiary of Ericsson. To follow Vonage on Twitter, please visit **www.twitter.com/vonage**. To become a fan on Facebook, go to **facebook.com/vonage**. To subscribe on YouTube, visit **youtube.com/vonage**.

View source version on **[businesswire.com](https://www.businesswire.com/news/home/20230626714873/en/)**: **<https://www.businesswire.com/news/home/20230626714873/en/>**

Source: Vonage