



# CORPORATE GOVERNANCE GUIDELINES

09.19.2025



## THIRD COAST BANCSHARES, INC. Code of Business Conduct and Ethics Effective September 18, 2025

#### I. INTRODUCTION

Third Coast Bancshares, Inc. and its subsidiaries (collectively, the "Company") are committed to conducting their business in accordance with applicable laws, rules and regulations and with the highest standards of business conduct and to full and accurate financial disclosure in compliance with applicable law. This Code of Business Conduct and Ethics (the "Code") covers a wide range of business practices and procedures. It does not cover every issue that may arise, but it sets out basic principles to guide all employees, directors and officers of the Company. This Code applies to the Company's principal executive officer, principal financial officer, principal accounting officer or controller, or persons performing similar functions pursuant to Item 406 of Regulation S-K, as well as all directors, officers, and employees (collectively, the "Covered Persons") pursuant to the listing standards of New York Stock Exchange ("NYSE") Listed Company Manual Section 303A.10, for the purpose of promoting:

- honest and ethical conduct, including the ethical handling of actual or apparent conflicts of interest between personal and professional relationships;
- full, fair, accurate, timely and understandable disclosure in reports and documents that a registrant files with, or submits to, the Securities and Exchange Commission or the New York Stock Exchange, and in other public communications made by the Company;
- compliance with applicable laws and governmental rules and regulations;
- the prompt internal reporting of violations of the Code to an appropriate person or persons identified in the Code; and
- accountability for adherence to the Code.

All Covered Persons must conduct themselves accordingly and seek to avoid even the appearance of improper behavior. The Code should also be provided to and followed by the Company's agents and representatives, including consultants. Covered Persons should adhere to a high standard of business ethics and should be sensitive to situations that may give rise to actual as well as apparent conflicts of interest.

The Code is available on the Company's website at https://ir.thirdcoast.bank/governance/governance-documents/default.aspx. The Company will disclose in its annual report that the Code is available and provide information on how to obtain copies.

If a law conflicts with a policy in this Code, you must comply with the law. If you have any questions about these conflicts, you should ask your supervisor how to handle the situation.

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The tool below is intended to assist in an employee's situational ethical analysis:



Those who violate the standards in this Code will be subject to disciplinary action, up to and including termination of employment. If you are in a situation which you believe may violate or lead to a violation of this Code, follow the guidelines described in Section XIII of this Code.

## II. COMPLIANCE WITH LAWS, RULES AND REGULATIONS

Obeying the law, both in letter and in spirit, is the foundation on which the Company's ethical standards are built. All Covered Persons must respect and obey the laws of the cities, states and countries in which we operate. No Covered Person should at any time take any action on behalf of the Company that he or she knows or reasonably should know violates any applicable law or regulation, nor should any employee, officer or director encourage another (for example, a superior, a customer or another employee, officer or director) to take any such action. Although not all Covered Persons are expected to know the details of these laws, it is important to know enough to determine when to seek advice from supervisors, managers or other appropriate personnel.

If requested, the Company will hold information and training sessions to promote compliance with laws, rules and regulations, including insider trading laws.

#### III. CONFLICTS OF INTEREST

A "conflict of interest" exists when a person's private interest interferes, or appears to interfere, in any way with the interests of the Company. A conflict situation can arise when a Covered Person takes actions or has interests that may make it difficult to perform his or her Company work objectively and effectively. Conflicts of interest are prohibited as a matter of policy, except under guidelines approved by the Company's Board of Directors (the "Board of Directors").

All Covered Persons have a primary business responsibility to the Company and must avoid any activity that may interfere, or have the appearance of interfering, with the performance of this responsibility. Business decisions must be based solely on the best interests of the Company, without regard to personal, family or other extraneous considerations. It is critical that all Covered Persons understand that the appearance of a conflict of interest can be as damaging to the Company as an actual conflict. Each Covered Person should conduct himself or herself at all times so as to avoid actual and apparent conflicts.

Conflicts of interest may not always be clear-cut, so if you have a question, you should consult with higher levels of management. Any Covered Person who becomes aware of a conflict or potential conflict should bring it to the attention of a supervisor, manager or other appropriate personnel or consult the procedures described in Section XIII of this Code.

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The following are some examples of situations of actual or potential conflicts of interest. These do not include every possible situation where a conflict of interest may arise:

#### Personal Benefit

A conflict may arise where an employee may be motivated to act in a manner that is not in the best interests of the Company, its customers and/or its shareholders. This may occur because an employee, or their relatives or people with whom they share a financial or close personal relationship, stand to benefit from the action in some way. For example, an employee may not, directly or indirectly purchase or acquire an interest in real property that is being sold by the Company following repossession or foreclosure. Conflicts of interest may also arise when a Covered Person, or members of his or her family, receives improper personal benefits as a result of his or her position in the Company. Loans to, or guarantees of obligations of, Covered Persons and their family members may create conflicts of interest.

## **Corporate Opportunities**

Employees must not use Company property or information, or information concerning our employees, customers, prospective customers, suppliers or agents, including, for example, their accounts, transactions, or other financial, business or credit information, their position at the Company, or their access to, or knowledge of, the Company's systems, policies or assets:

- for personal gain, or the gain of their relatives and people with whom they share a financial or close personal relationship;
- to compete with the Company; or
- to take advantage of opportunities that are discovered in the course of conducting Company business.

Employees are expected to advance the legitimate interests of the Company whenever the opportunity arises.

#### Workplace Relationships

Employees must not give or receive any special consideration relating to employment or conditions of employment to or from relatives or people with whom they share a financial or close personal relationship, including, but are not limited to, romantic relationships and family relationships. Business and human resource decisions must be based upon sound business and management practices and not influenced by personal concerns. Relatives or people with whom employees share a financial or close personal relationship may not work in positions where there is an actual or potential conflict of interest (for example, where the positions serve as controls for each other, where there is a direct reporting relationship between them, or where either one has the authority to influence, directly or indirectly, any term or condition of employment of the other), unless the situation has been properly disclosed to the business unit executive, human capital is involved, and approval has been obtained. Directors should disclose such a situation to the Chairman of the Board



(and if it is the Chairman of the Board of Directors, he/she should disclose the situation to the Chairman of the Audit Committee of the Board of Directors). If a conflict of interest exists, one of the parties may be relocated.

#### **Outside Business Activities**

An outside business activity means ownership, investment in, material participation in the conduct of, or any other material financial interest in, a business. It is almost always a conflict of interest for a Covered Person to work for the Company and for a competitor, customer or supplier simultaneously. You are not allowed to work for a competitor as a consultant or board member. The best policy is to avoid any direct or indirect business connection with our customers, suppliers or competitors, except on our behalf. Employees must disclose substantial ownership of beneficial interest in customers, suppliers, or competitors of the Company.

If a conflict of interest with the Company exists, or appears to exist, appropriate action will be taken. Employees may not:

- enter into an outside business activity that is in competition with the Company; or
- engage in an outside business activity with a person if they have responsibility for their loan file, vendor relationship, or other relationship involving the Company.

The following practices are provided to assist employees in avoiding potential conflict of interest situations:

- When representing the Company in business situations with any person or firm with whom you have any family connection, significant financial interest, or other close personal involvement, you should refer the customer to an impartial employee.
- Federal law prohibits the use of inside information for financial gain. If you have
  access to sensitive information prior to its disclosure to the public, you are
  responsible for protecting the confidentiality of that information. Violation of this
  policy may lead to termination of employment and/or legal remedies.
- Entertainment of or by the Company's customers, prospects, or suppliers is often required. Such business-related entertainment is normal and desirable in reasonable proportions.
- When the Company provides entertainment, it must have a clear business purpose, not be excessive, and be in compliance with Internal Revenue Service regulations and expense account policies. Employees of the Company must not provide any entertainment that would be embarrassing or compromising. Moreover, employees should not accept any entertainment which is excessive, or which the Company could not reasonably reciprocate.



- The purpose of business entertainment and gifts in a commercial setting is to create goodwill and sound working relationships, not to gain unfair advantage with customers. No gift or entertainment should ever be offered, given, provided or accepted by any Covered Person, family member of an employee or agent unless it: (1) is not a cash gift, (2) is consistent with customary business practices, (3) is not excessive in value, (4) cannot be construed as a bribe or payoff and otherwise complies with Company policy, and (5) does not violate any laws or regulations. Please discuss with your supervisor any gifts or proposed gifts which you are not certain are appropriate. Documentation reflecting the gifts and their disposition will be maintained.
- The Bank Bribery Act (18 U.S.C. § 215) prohibits employees, officers, directors, agents or attorneys of the Company from: (1) soliciting for themselves or for a third party (other than the Company itself) anything of value from anyone in return for any business, service, or confidential information of the Company, or (2) accepting anything of value (other than normal authorized compensation) from anyone in connection with the business of the Company either before or after a transaction is discussed or consummated. A violation of this act is either a felony or misdemeanor, which may result in immediate termination of employment. Employees of the Company should never accept a gift or bequest of any amount in cash, or in any form that could prove embarrassing or compromise their objectivity. Employees should not accept anything of value given as quid pro quo (something for something) either to induce a particular transaction or as a gratuity in support of a particular transaction.
- If an employee is offered or receives something of value from a customer beyond what is expressly authorized herein, they should disclose this in writing to their supervisor for review and direction.

The above information relating to gifts and entertainment is not intended to interfere with the normal exchange of common courtesies, reasonable favors, and expressions of good will between staff members and customers or friends. Its purpose is to ensure that employees maintain objectivity and avoid conflicts of interest in the Company's business relationships. The payment or receipt of money, gifts, services, or anything of value, which could be construed as a bribe, kickback, or illegal payment from or to any individual or firm with whom the Company does business or hopes to do business, is prohibited.

#### IV. CORPORATE OPPORTUNITIES

Covered Persons are prohibited from taking for themselves personally opportunities that are discovered through the use of corporate property, information or position without the consent of the Board of Directors. No Covered Person may use corporate property, information or position for improper personal gain, and no employee may compete with the Company directly or indirectly. Covered Persons owe a duty to the Company to advance its legitimate interests when the opportunity to do so arises.



#### V. COMPETITION AND FAIR DEALING

We seek to outperform our competition fairly and honestly. Stealing proprietary information, possessing trade secret information that was obtained without the owner's consent, or inducing such disclosures by past or present employees of other companies is prohibited. Each Covered Person should endeavor to respect the rights of and deal fairly with the Company's customers, suppliers, competitors and employees. No employee, officer or director should take unfair advantage of anyone through manipulation, concealment, abuse of privileged information, misrepresentation of material facts, or any other intentional unfair-dealing practice.

#### VI. DISCRIMINATION AND HARASSMENT

The diversity of the Company's employees is a tremendous asset. We are firmly committed to providing equal opportunity in all aspects of employment and will not tolerate any illegal discrimination or harassment of any kind. Examples include derogatory comments based on racial or ethnic characteristics and unwelcome sexual advances.

#### VII. HEALTH AND SAFETY

The Company strives to provide each employee with a safe and healthy work environment. Each Covered Person has responsibility for maintaining a safe and healthy workplace for all employees by following safety and health rules and practices and reporting accidents, injuries and unsafe equipment, practices or conditions.

Violence and threatening behavior are not permitted. Covered Persons should report to work in condition to perform their duties, free from the influence of illegal drugs or alcohol. The use of illegal drugs in the workplace will not be tolerated.

## VIII. RECORD-KEEPING

The Company requires honest and accurate recording and reporting of information in order to make responsible business decisions. For example, only the true and actual number of hours worked should be reported.

Many Covered Persons regularly use business expense accounts, which must be documented and recorded accurately. If you are not sure whether a certain expense is legitimate, ask your supervisor or your controller.

All of the Company's books, records, accounts and financial statements must be maintained in reasonable detail, must appropriately reflect the Company's transactions and must conform both to applicable legal requirements and to the Company's system of internal controls. Unrecorded or "off the books" funds or assets should not be maintained unless permitted by applicable law or regulation.

Business records and communications often become public, and we should avoid exaggeration, derogatory remarks, guesswork or inappropriate characterizations of people and companies that



can be misunderstood. This applies equally to email, internal memos and formal reports. In the event of litigation or governmental investigation, please consult the Chief Financial Officer.

#### IX. CONFIDENTIALITY

Covered Persons must maintain the confidentiality of confidential information entrusted to them by the Company or its customers, except when disclosure is authorized by the Chief Financial Officer or required by laws or regulations. Confidential information includes all non-public information that might be of use to competitors, or harmful to the Company or its customers, if disclosed. It also includes information that suppliers and customers have entrusted to us. The obligation to preserve confidential information continues even after employment ends. In connection with this obligation, every employee should have signed an acknowledgement of receipt of the Company's employee handbook when he or she began his or her employment with the Company.

### X. PROTECTION AND PROPER USE OF COMPANY ASSETS

All Covered Persons should endeavor to protect the Company's assets and ensure their efficient use. Theft, carelessness and waste have a direct impact on the Company's profitability. Any suspected incident of fraud or theft should be immediately reported for investigation. Company equipment should not be used for non-Company business, though incidental personal use may be permitted.

The obligation of Covered Persons to protect the Company's assets includes its proprietary information. Proprietary information includes intellectual property such as trade secrets, patents, trademarks and copyrights, as well as business, marketing and service plans, engineering and manufacturing ideas, designs, databases, records, salary information and any unpublished financial data and reports. Unauthorized use or distribution of this information would violate Company policy. It could also be illegal and result in civil or even criminal penalties.

#### XI. PAYMENTS TO GOVERNMENT PERSONNEL

The U.S. Foreign Corrupt Practices Act prohibits giving anything of value, directly or indirectly, to officials of foreign governments or foreign political candidates in order to obtain or retain business. It is strictly prohibited to make illegal payments to government officials of any country.

In addition, the U.S. government has a number of laws and regulations regarding business gratuities which may be accepted by U.S. government personnel. The promise, offer or delivery to an official or employee of the U.S. government of a gift, favor or other gratuity in violation of these rules would not only violate Company policy but could also be a criminal offense. State and local governments, as well as foreign governments, may have similar rules.

#### XII. WAIVERS OF THE CODE OF BUSINESS CONDUCT AND ETHICS

Any waiver of this Code for executive officers or directors may be made by the Board of Directors and will be promptly disclosed in a public filing, along with the reasons for the waiver, as required by law



or stock exchange regulation. Waivers of this Code for any other person may be made only by the Chief Executive Officer.

#### XIII. COMPLIANCE PROCEDURES

We must all work to ensure prompt and consistent action against violations of this Code. However, in some situations it is difficult to know if a violation has occurred. Since we cannot anticipate every situation that will arise, it is important that we have a way to approach a new question or problem. These are the steps to keep in mind:

- Make sure you have all the facts. In order to reach the right solutions, we must be as fully informed as possible.
- Ask yourself: What specifically am I being asked to do? Does it seem unethical or improper? This will enable you to focus on the specific question you are faced with, and the alternatives you have. Use your judgment and common sense; if something seems unethical or improper, it probably is.
- <u>Clarify your responsibility and role</u>. In most situations, there is shared responsibility. Are your colleagues informed? It may help to get others involved and discuss the problem.
- <u>Discuss the problem with your supervisor</u>. This is the basic guidance for all situations. In many cases, your supervisor will be more knowledgeable about the question and will appreciate being brought into the decision-making process. Remember that it is your supervisor's responsibility to help solve problems.
- Seek help from Company resources. In the rare case where it may not be appropriate to discuss an issue with your supervisor, or where you do not feel comfortable approaching your supervisor with your question, discuss it locally with your office manager, your Human Resources Director or the Company's Chief Financial Officer. The Company follows an Incident Response Program protocol in processing reports involving conflicts of interest. As an additional protective measure, the Company also employs an independent whistleblower hotline (844-995-4886).
- You may report ethical violations in confidence and without fear of retaliation. If your situation requires that your identity be kept secret, your anonymity will be protected. The Company does not permit retaliation of any kind against employees for good faith reports of ethical violations.
- Always ask first, act later. If you are unsure of what to do in any situation, seek guidance before you act.

## XIV. REPORTING ANY ILLEGAL OR UNETHICAL BEHAVIOR

Covered Persons who suspect or know of violations of this Code, or illegal or unethical business or workplace conduct by employees, officers or directors, customers or vendors must promptly report their knowledge to one or more of the following:

- their supervisor
- the Human Resources Director
- the Chief Financial Officer



• the Company's confidential Employee Hotline: 844-995-4886

If any Covered Persons is ever uncertain as to the best course of action in a specific situation, he or she, is encouraged to talk to supervisors, managers or other appropriate personnel about observed illegal or unethical behavior and when in doubt about the best course of action in a particular situation. It is the policy of the Company not to allow retaliation for reports of misconduct by others made in good faith by Covered Persons. Covered Persons are expected to cooperate in internal investigations of misconduct. Any Covered Persons may submit a good faith concern regarding questionable accounting or auditing matters without fear of dismissal or retaliation of any kind.

#### XV. ENFORCEMENT

The Company will ensure prompt and consistent action against violations of this Code.

If, after investigating a report of an alleged prohibited action by a director or executive officer, the Audit Committee of the Board of Directors determines that a violation of this Code has occurred, the Audit Committee will report such determination to the Board of Directors.

If, after investigating a report of an alleged prohibited action by any other person, the person's supervisor or the Human Resources Director determines that a violation of this Code has occurred, the supervisor or the Human Resources Director will report such determination to the Chief Financial Officer.

Upon receipt of a determination that there has been a violation of this Code, the Board of Directors or the Chief Financial Officer will take such preventative or disciplinary action as it deems appropriate, including, but not limited to, reassignment, demotion, dismissal and, in the event of criminal conduct or other serious violations of the law, notification of appropriate governmental authorities.

[End of Policy]