NEWS RELEASE

MiCloud Connect Named "Business Phone System of the Year" By RemoteTech Breakthrough Awards

6/24/2021

Annual Awards Program Recognizes Innovation in the Global Remote Technology Industry

DALLAS – Mitel®, a global leader in business communications, today announced its flagship Unified Communications as a Service solution, **MiCloud Connect,** has been named "Business Phone System of the Year" in the 2021 RemoteTech Breakthrough Awards. The selection represents back-to-back wins in the category for Mitel with its private cloud offering, MiCloud Flex, earning the award last year.

The annual awards program is conducted by **RemoteTech Breakthrough**, a leading independent market intelligence organization that evaluates and recognizes standout technology companies, products and services empowering remote work and distributed teams around the globe. This year's program attracted more than 1,600 nominations from over 15 different countries throughout the world.

MiCloud Connect is an end-to-end cloud business communications solution that offers seamless voice, video, collaboration, and contact center capabilities in a single platform. With rich team collaboration and workflow features, click-to-join conferencing, built-in chat, full mobility, and integrations to popular CRMs and back-office applications, MiCloud Connect provides a secure and simple way for teams to stay connected and engage with customers in today's new hybrid work environment.

"The pandemic turned remote working and real-time communications from a modern convenience into a necessity almost overnight. Now, as companies consider the technology experience needed to effectively support a hybrid workforce today and for the future, MiCloud Connect is ideally suited to help them simplify disjointed point tools into a secure and modern end-to-end communications experience," said Tarun Loomba, Chief Product Officer, Mitel. "To have our flagship UCaaS and private cloud solutions honored with this award in back-to-back years validates the performance, flexibility and quality of cloud solutions that Mitel delivers and speaks to why customers worldwide choose to trust us with their communications needs."

Built on Google Cloud and Amazon Web Services, MiCloud Connect delivers industry-leading uptime stability and security, supporting SOC 2 and HIPAA compliance, and provides automatic upgrades and ongoing network maintenance. The solution also offers a self-service administration portal that allows customers to get up and running with the service in a matter of hours, in addition to simple licensing that allows businesses to only pay for the capabilities they need.

"Acknowledging that work no longer only happens inside a secure office network, MiCloud Connect ensures businesses can run securely from anywhere in the world. We are so pleased to be able to award Mitel with our 'Business Phone System of the Year' award," said Bryan Vaughn, Managing Director of RemoteTech Breakthrough Awards. "Ultimately, MiCloud Connect takes the definition of business phone system well beyond 'phone system', providing customers with easy, end-to-end communications and collaboration capabilities that support the way organizations work today while ensuring they're prepared for whatever comes next."

####

About RemoteTech Breakthrough
Part of **Tech Breakthrough**, a leading market intelligence and recognition platform for global technology innovation and leadership, the RemoteTech Breakthrough Awards program is devoted to honoring excellence in technologies, services, companies and products that empower remote work and distributed teams around the globe. The RemoteTech Breakthrough Awards program provides a forum for public recognition around the achievements of technology companies and solutions in categories including messaging & communication, project management, virtual events, team collaboration, virtual offices, collaborative design and more. For more information visit **RemoteTechBreakthrough.com**.