



NEWS RELEASE

Mitel Celebrates Partner Excellence and Expertise in the UK

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Mitel recognises its top-performing partners with 2026 UK Partner Award winners and 2026 Vertical and Contact Centre Specialisations, rewarding partners who demonstrate deep industry, technical and vertical expertise, business performance and customer excellence

London - June 12, 2026 – Mitel, a global leader in business communications, today announced the winners of the UK partner awards, alongside 97 global partners that have earned vertical and contact centre specialisations for 2026.

Awarded globally for the first time, the 141 specialisations build on the enhanced Global Partner Program introduced by Mitel in early 2026, designed to recognise partners demonstrating advanced expertise, sustained customer impact, and leadership in strategic markets and emerging technologies.

As organisations increasingly seek trusted advisors to help navigate the growing complexity of communications modernisation, these specialisation badges highlight partners with proven expertise across hospitality, healthcare, finance, public sector and contact centre.

Beyond recognising technical excellence, the specialisations enable partners to strengthen their market differentiation, increase visibility, and reinforce customer confidence by validating their ability to deliver secure, resilient, and adaptable communications solutions tailored to industry-specific needs.

Partners that earned specialisations in the UK region are:

- Contact Center: Britannic Technologies Limited and Wavenet Limited
- Healthcare: Maintel Europe Limited and Wavenet Limited
- Public sector: Commsworld, Vodafone and Telefonica
- Finance: Fujitsu and Opus Business Systems
- Hospitality: CloudClevr

Alongside the partner specialisations, Mitel also announced the 2026 Mitel Partner Awards for the UK region. Presented on June 11th during its Executive Partner Summit, this select group of Mitel partners has turned the growing demand for integrated hybrid communications solutions into measurable customer outcomes, while driving revenue growth and demonstrating vertical expertise that sets them apart.

The award-winning UK partners are:

- Local Government Partner of the Year: Opus Business Systems
- Healthcare Partner of the Year: Wavenet
- Hospitality partner of the Year: CloudClevr
- Vertical Leader: NEC
- Rising Star: Avoira
- Recurring Revenue Leader: Maintel
- Innovation Leader: Britannic Technologies
- Migration Excellence: Aspire

“In today’s increasingly complex environment, organisations must navigate evolving compliance requirements, growing cybersecurity threats, and the challenges of supporting a more distributed and diverse workforce, each with distinct operational needs,” said Stuart Aldridge, Head of UK, Ireland & South Africa at Mitel. “Our partners play a critical role in helping customers address these requirements by bringing deep industry expertise and delivering solutions tailored to specific operational environments and user roles. Combined with Mitel’s portfolio of flexible UC and hybrid solutions, deep vertical integrations, and multimodal capabilities, customers are better supported to design

communication infrastructures that drive meaningful business outcomes.”

The full list of specialisation partners can be viewed [here](#).

About Mitel

Mitel is a global leader in business communications, providing businesses with advanced communication, collaboration, and contact center solutions. With more than 70 million users across over 100 countries, Mitel empowers organisations to connect, communicate, and collaborate seamlessly, with the flexibility and choice they need to thrive, both now and for the future. Through proven experience and innovative solutions, Mitel delivers communications without compromise. For more information, go to www.mitel.com and follow us on [LinkedIn](#).

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