NEWS RELEASE

Mitel Congratulates Mitel User Group Crossing 10,000 Member Milestone

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Mitel User Group's (MUG) customer-led global community is an independent community of Mitel partners, customers sharing learnings & direct feedback to Mitel

SUNNYVALE, Calif.--(BUSINESS WIRE)-- **Mitel**, a global leader in business communications, is joining the **Mitel User Group** (MUG) in celebrating the organization's crossing of the 10,000 global member milestone.

Mitel congratulates the Mitel User Group (MUG) for crossing the 10,000 member milestone

"MUG is an important member-driven community created by Mitel solutions users for Mitel solutions users to maximize their user experiences, share invaluable insights, and deliver suggestions back to us at Mitel," said Graham Bevington, chief sales officer at Mitel. "Crossing the 10,000 member milestone is a massive accomplishment that speaks volumes about the size of Mitel's vibrant user community, and the important work MUG is doing to help Mitel users thrive."

"In my capacity as MUG's Board President, it is an honor to help amplify the now 10,000-strong unified voices within our Mitel user community," said Bob Baddeley, president of MUG's board of directors. "MUG members share a kinship that fosters networking and meaningful conversation. The growing power of the MUG community allows us to collaborate directly with Mitel to drive growth and innovation and make unified communications better for all."

"Groups like MUG serve an invaluable purpose within unified communications," said Zeus Kerravala, founder and principal analyst at ZK Research. "As one of the largest user groups of its kind, MUG is a 10,000-person strong hive

mind that is actively contributing to bring value not just back to Mitel and its partners but helps drive innovation in unified communications as a whole."

MUG was officially formed in 2017 though Mitel user groups have existed long before the creation of a formal entity whose goal was and continues to be to provide the global Mitel user base and Mitel partners with a centralized, grass roots community organization designed to help one another get the most out of their Mitel solutions, share best practices, and provide valuable feedback to Mitel in an effort to ensure the unified communications leader delivered solutions best suited to evolving customer needs.

MUG Membership

Led by a Global Board of Directors brought together by their use of Mitel communications products and services, MUG features two levels of membership: a free membership which includes access to the global community, technical webinars and training sessions, online forums, product updates and professional networking. A premium MUGpro membership includes all the basic features of membership, plus exclusive access to Mitel resources and sandbox environment. For more information and to become a MUG member, visit **mitelusergroup.org**.

About Mitel

A global market leader in business communications powering more than two billion business connections, Mitel helps businesses and service providers connect, collaborate and provide innovative services to their customers. Our innovation and communications experts serve business users in more than 100 countries. For more information, go to **www.mitel.com** and follow us on **LinkedIn** and Twitter **@Mitel**.

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