NEWS RELEASE

Mitel Global Partner Awards Celebrate Standout Performances for the Americas Region in 2020

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Americas region winners rise to the occasion, helping customers navigate an unpredictable year

Mitel®, a global leader in business communications, celebrated the winners of its annual Global Partner Awards during a special virtual ceremony at the company's 2021 Mitel Next partner event. Recipients for the Americas region were recognized for their contributions to supporting customers at a time when many organizations were faced with operational and business continuity challenges due to COVID-19.

Winners of this year's awards served as MVPs for their customers, enabling them to quickly adapt and pivot. For the Americas region, winners included the following Mitel partners:

- Government Partner of the Year – Marco Technologies
- Healthcare Partner of the Year – Telecomp Holdings
- Hospitality Partner of the Year – Pinnacle Communications
- Cloud Partner of the Year – RJR Communications
- MiCloud Flex Partner of the Year – Network South
- MiCloud Connect Partner of the Year – TierOne

● Contact Center Partner of the Year– Marco Technologies
● Service Provider Partner of the Year – Windstream
● Software Assurance Partner of the Year – ATCOM
● Master Agent Partner of the Year – Intelisys
● New Partner of the Year – Meridian Network Services
● Rising Star Partner of the Year – Connecticut Communications

“The circumstances of 2020 accelerated the need for digital transformation far beyond what we could have imagined. Our partners worked shoulder to shoulder with customers to not only weather those early days of the pandemic, but to modernize their technology to drive positive business outcomes through more effective communications and collaboration capabilities,” said Scott Peterson, Chief Revenue Officer, Mitel. “We applaud their achievements across a diverse range of categories and solutions from cloud to on-premises. Congratulations to these well-deserving partners and thank you for showing what it means to be ‘Strongest Together.’”

Additional Facts
● Mitel is a leading provider of cloud communications, enabling more than 5 million users, including 1.5 million UCaaS customers (Source: Synergy Research Group).
● Eastern Management ranks Mitel **best in value for UCaaS and hosted PBX solutions**.
● CRN®, a brand of The Channel Company, gives Mitel a **5-Star rating in its 2020 Partner Program Guide**.