NEWS RELEASE

Mitel Named a Leader in Gartner Magic Quadrant for Unified Communications for Fifth Consecutive Year

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For the fifth consecutive year, Gartner has named Mitel® (Nasdaq:MITL) (TSX:MNW) a Leader in the Gartner Magic Quadrant for Unified Communications.

A global leader in business communications, Mitel helps more than 70 million business users in more than 100 countries to connect and collaborate seamlessly.

In the Gartner July 2018 report*, Garter notes, “UC offers the ability to significantly improve how individuals, groups and companies interact and perform.” In a market rapidly transitioning to the cloud, Mitel believes its strategy to enable customers to effectively leverage their existing UC investments while moving to the type of cloud technology most appropriate for their business is the best way to make communications seamless.

Gartner’s Magic Quadrant research evaluates technology vendors for their completeness of vision and ability to execute.

Mitel provides a complete set of UCaaS, collaboration and contact center solutions for businesses of all sizes. Mitel’s suite of communications solutions spans public, private and hybrid cloud deployment models while ensuring a consistent user experience from any device.

Mitel's portfolio is reviewed by end users on **Gartner Peer Insights**. A help desk technician in the transportation industry **said in July 2018**, "Recently deployed Mitel MiCollab 7.3 Client in our enterprise. Overall experience has been amazing. Increased productivity, ease of use, users engaging more, and improved awareness of when users are available...If you're looking for a more connected workforce with improved collaboration, please consider Mitel MiCollab. It allows all your users to know the availability of others with one glance. Portal for all your calling, chat, and conference needs."

An analyst in IT support in the education industry **said in May 2018**, "MiCollab does the job it needs to do. We can message people, make phone calls, check call history and set up speed dials all on the PC screen...Easy to use, stable product."

"Today's employees are more connected, more mobile and more apps-oriented than ever before, and Mitel has worked to make it simple, intuitive and seamless for companies to connect and collaborate," said Bob Agnes, EVP and President, Mitel Products and Solutions. "Mitel's portfolio supports flexible provisioning models and architectures, in turn making it possible for customers to link existing solutions and deployment models with their desired future, giving our customers the freedom to move forward with ease."

To learn more, **access a complimentary copy** of the Gartner report.

Additional Facts

- Mitel has been recognized as a Leader in the Gartner Magic Quadrant for Unified Communications for five consecutive years and is the only brand recognized in three Gartner Magic Quadrants for communications**.
- Mitel enables nearly five million global cloud communications users each day and more than one million UCaaS users.
- Mitel is trusted by high performance organizations like **Hyatt Hotels**, **Carlsberg Breweries**, **Major League Baseball**, **Make-a-Wish Foundation** and the **Tottenham Hotspur Football Club**.
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