NEWS RELEASE

Mitel Takes Customers to the Cloud with New Communications and Collaboration Application for Small Businesses

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- Bundles easy-to-use collaboration features into a single mobile application.
- Optimizes small business budgets with as-a-service commercial option for the most in demand communications and collaboration capabilities.
- Leverages Mitel CloudLink enabling small businesses to move to the cloud at their own pace by connecting existing communications assets to the cloud.

Mitel® (Nasdaq:MITL) (TSX:MNW), a global leader in business communications, today announced the launch of Mitel OfficeLink, a custom-built, cloud-based application that provides small businesses with key unified communications (UC) features on a mobile device. Mitel OfficeLink is delivered through the Mitel CloudLink platform, a technology innovation that enables businesses to fully leverage existing assets while extending and adding new capabilities from the cloud.

Now available in North America as a subscription-based service for MiVoice Office 250, Mitel OfficeLink puts key SMB-focused UC functionalities directly at users' fingertips. The application supports multiple lines and mid-call functionality including conferencing, transfer, group calling and other business communications features not typically available with general-purpose UC clients. Streamlined voice workflows and cross-company chat deliver an

easy-to-navigate user experience to help dispersed and on-the-go teams stay better connected and more responsive to customers wherever they are.

Quotes

“We’re glad to see Mitel continuing to drive innovation to improve how companies communicate and collaborate,” said Anthony Poppe, Principal and Wealth Manager, Firestone Capital Management.

“Mitel OfficeLink was created hand in hand with our fast-moving small business customers. The result is a solution focused on simplicity, delivering only the features they need most to communicate and collaborate effectively,” said Bob Agnes, EVP and President, Mitel Products and Solutions. “It reflects our commitment to enabling customers all along the path to the cloud as they journey from where they are now to where they want to be—at their own pace and budget.”

Additional Facts

- Mitel has been recognized as a Leader in the **Gartner Magic Quadrant for Unified Communications** for four consecutive years.
- Synergy Research Group confirms Mitel’s position as the **#2 unified communications as a service (UCaaS) vendor worldwide**
- Mitel hosted cloud solutions are **trusted by more than one million global subscribers.**

Related Material>

- **Get** a free copy of the "Cloud Communications for Dummies" e-book.
- Learn how businesses lose an average of $11,000 per employee every year due to ineffective communications and collaboration.